



# St. Johns County COVID-19 Situation Report – 23

Date: April 3, 2020 | 1600 hrs

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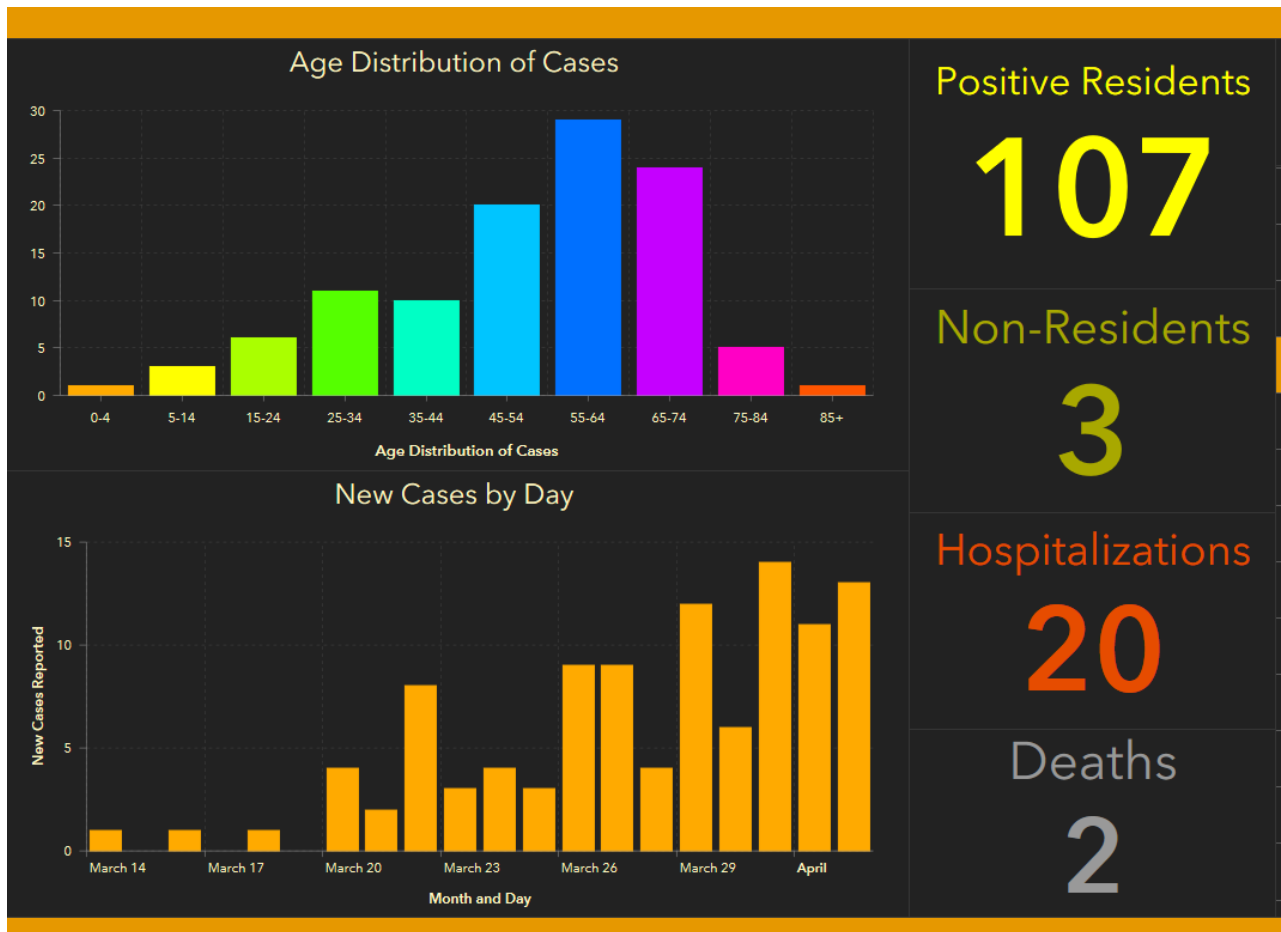
Email regarding this report: [kwilson@sjcfl.us](mailto:kwilson@sjcfl.us)

St. Johns County Emergency Operations Center	State of Florida Region 3 FEMA Region 4	Incident Name: COVID-19
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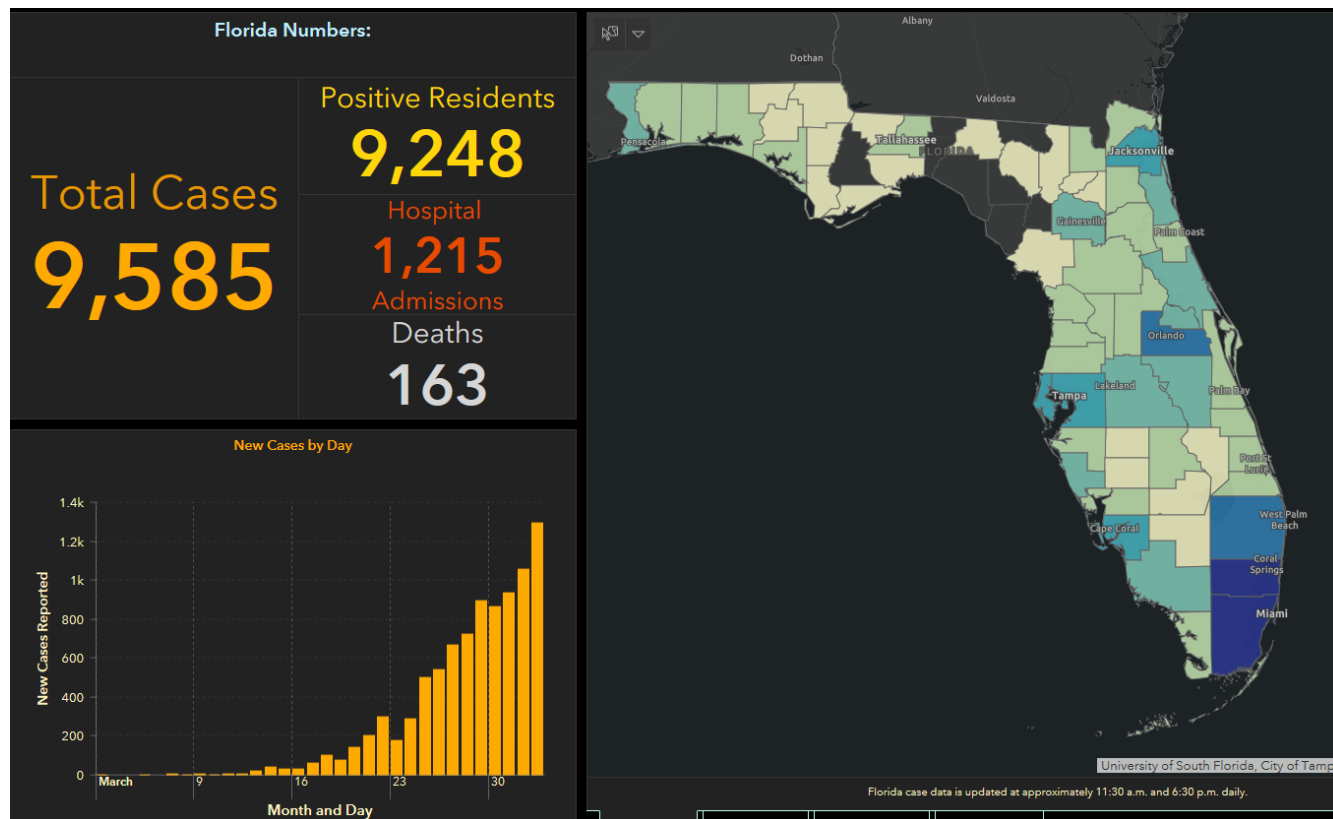
## Current Event Status

- The Centers for Disease Control (CDC) is responding to an outbreak of respiratory disease caused by a novel coronavirus (COVID-19) that was first detected in China and has now been detected internationally, including the United States and locally in St. Johns County.
- Positive Cases of COVID-19 in the State of Florida as of **April 3, 2020 at 12:00 pm** (most recent report from FDOH Tracker):

### St. Johns County COVID-19 Statistics



## Florida COVID-19 Statistics



## COVID-19 Test Collection Sites

- Federal Test Collection Site – TIAA Bank Field Lot J (Jacksonville Jaguars Stadium)
  - Hours of Operations 9:00 am – 5:00 pm, do not get in line before 8:00 am. All ages are eligible, but **MUST** be symptomatic. Patients no longer need a temperature higher than 99.6, but must still exhibit respiratory symptoms, to qualify for a test. Exceptions include First Responders and Healthcare Providers, must be able to provide valid employee identification.
- Coronavirus Test Collection Sites in St. Johns County are as follows:
  - Flagler Health+ - 400 Healthpark Blvd., St. Augustine, FL 32086. Outdoors at tent
    - Please note that this is NOT one of the drive through testing sites you have seen or heard about on the news. Hours of operation Monday – Friday, 8:00 – 12:00 pm. This outdoor test collection site has been established for patients who have a physician order for COVID-19 testing and have pre-registered. We know there are many people in our community desiring to be tested and understand your frustration. Flagler Health+ currently has a limited quantity of test kits available and we must focus first on ensuring

that our community's most vulnerable people with symptoms and risk for complications get the testing and care they need.

- Florida Department of Health in St. Johns County (DOH-SJC) –St. Johns County Health & Human Services Building , 200 San Sebastian View, St. Augustine, FL 32084. (904) 209-3250
  - As part of disease control investigations, DOH-SJC is collecting specimens for COVID-19 laboratory testing. As part of disease investigations, specimen collection is by appointment-only for those individuals who meet the CDC criteria for testing. For more information about COVID-19 and testing, the Florida Department of Health in St. Johns County’s COVID-19 Call Center is open seven days a week from 8:00 a.m. to 6:00 p.m. and can be reached at 904-209-3250. Calls received outside of standard business hours will be redirected to a DOH-SJC Public Health Nurse.
  
- Avencia Medical - Julington Creek Branch, 1633 Race Track Rd, St Johns, FL 32259 (904) 230-6988
  - Open to the public from 8:00 a.m. – 8:00 p.m., Monday through Friday, and from 8:00 a.m. to 5:00 p.m., Saturday and Sunday, as a COVID-19 collection site. Collection is being treated as an urgent care doctor’s visit and clients must bring a photo ID and insurance card. The collection facility has a tent prepared outside and have requested that visitors wait in their cars for paperwork to be brought to them by a staff member. For additional information, please call 904.230.6988 or visit [www.avecina.com/our-services/urgent-care/](http://www.avecina.com/our-services/urgent-care/).

### Current and Anticipated Actions/Protective Measures

- St. Johns County EOC is activated to a Level II – Partial Activation.
  - The St. Johns County EOC Citizens Information Line is open to assist with residents with questions and concerns at 904-824-5550. Hours of Operations are 8:00 am – 6:00 pm, 7 days a week.
- Real time updates from FDOH on the number of cases available at <http://www.floridahealth.gov/diseases-and-conditions/COVID-19/index.html>
- **Florida Department of Health - St. Johns: 904-209-3250**
- **Florida Department of Health has established a hotline for the public 1-866-779-6121. This hotline is open 24 hours a day.**

### Government / Schools / Hospital Status

St. Johns County Government	Status:	Operational – St. Johns County facilities are operating under limited public access restrictions.
City of St. Augustine	Status:	Operational – City offices are closed to the Public. Offices will operate and implement numerous methods via the web, email, and phone to assist customers in conducting all necessary business.
City of St. Augustine Beach	Status:	Operational – Public Meeting Rooms closed. Limited public access in Commission Chambers for Commission Meetings.
St. Johns County School District	Status:	St. Johns County School District (SJCSD) students will continue online/remote learning through May 1, 2020. All school offices will be closed to the public.

		Access will be limited to phone or email. Please see Community Information regarding Meal Service.
Florida School for Deaf and Blind	Status:	Florida School for Deaf and Blind students will engage in online/remote learning through May 1, 2020.
Flagler College	Status:	All classes will be online for the remainder of the spring semester. All college events through the end of May have also been canceled, including the May Graduation ceremony.
St. Johns River State College	Status:	Classes will be in an online format through the end of the semester. All campuses will remain closed until further notice. All public and College-sponsored events have been canceled for the remainder of the spring semester.
Flagler Hospital	Status:	Operational - All patient visitation has been suspended. Exceptions will be made for the most critical, extenuating circumstances and spouses/partners of Labor and Delivery patients. Permitted visitors will be screened for fever, cough and shortness of breath and will not be allowed entry if they have symptoms. All entry into the hospital will be limited to the Emergency Department entrance.

## Community Cancellations and Closures

- St. Johns County School District has cancelled all traditional high school graduations.
- City of St. Augustine Beach
  - The regular City Commission meeting scheduled for Monday, April 6, 2020 is postponed to a date yet to be determined.
  - The City Manager's office will be closed effective Friday, April 3, 2020. The City Manager's office staff will be available by phone from 8:00 A.M. to 5:00 P.M.
  - The Building and Zoning Department will be open from 8:00 A.M. – 12:00 P.M. but will have staff available by phone from 8:00 A.M. to 5:00 P.M.
- The Sunshine Bus Company is suspending their normal services effective immediately through April 30th.
  - For those Sunshine Bus riders who require transportation in order to obtain or provide essential services or to conduct essential activities including transportation to essential work, medical appointments, pharmacies and grocery stores, we will continue to provide trips to essential destinations through our door-to-door Paratransit services. Note: Only trips deemed essential will be permissible at this time.
  - To register and arrange for transportation services, please call either 904-209-3716 or 904-209-3710 to reach Customer Service. We will continue normal Sunshine Bus service hours, Monday – Friday from 8:30 am – 5pm, and Saturday from 6:00am to 8:00pm.
- St. Johns County, City of St. Augustine, City of St. Augustine Beach
  - Have all extended facility closures and program cancellations associated with COVID-19 through Friday, May 1, 2020. The closure extension applies to the St. Augustine Amphitheatre, the Ponte Vedra Concert Hall, all St. Johns County public libraries, recreational programming, recreational facilities, and the beaches.

- St. Johns County Tax Collector Offices Closed Until Further Notice
  - In compliance with Governor DeSantis's Executive Order 20-91, all St. Johns County Tax Collector offices will be closed to the public until further notice, effective 5 p.m. on Thursday, April 2. The Tax Collector encourages residents to complete eligible transactions online at [www.sjctax.us](http://www.sjctax.us). Most tax payments, registration renewals, and driver license renewals and replacements can be processed online or by mail. The Tax Collector also offers a drop box at each location and will be available by phone at 904.209.2250 or email at [taxcollector@sjctax.us](mailto:taxcollector@sjctax.us).
  
- Governor Ron Desantis Safer at Home Executive Order 20-91
  - Senior citizens and individuals with a significant underlying medical condition (such as chronic lung disease, moderate-to-severe asthma, serious heart conditions, immunocompromised status, cancer, diabetes, severe obesity, renal failure and liver disease) shall stay at home and take all measures to limit the risk of exposure to COVID-19.
  
  - All persons in Florida shall limit their movements and personal interactions outside of their home to only those necessary to obtain or provide essential services or conduct essential activities. A list of essential services, as defined by the Governor, is available at [www.sjcf.us/coronavirus](http://www.sjcf.us/coronavirus).
  
- Vacation Rentals State of Florida Executive Order 20-87 and County Emergency Order
  - In accordance with State of Florida Executive Order 20-87, St. Johns County has issued an Emergency Order 20-02 suspending the rental of vacation rental properties and rental operations. Such parties are also prohibited from making new reservations or bookings and shall not accept new guests for check-in through May. The prohibition includes the rental of any house, condominium, cooperative, or dwelling unit which is rented for periods of less than 30 days or one calendar month. The directive does not include hotels, motels, inns, resorts, time share projects, or long-term rentals.

PLEASE NOTE: Due to the number of cancellations and closures, only newly announced closures will appear in the Situation Report.

You can go to <http://www.sjcf.us/coronavirus/closures.aspx> for a comprehensive list of cancellations and closures.

## Community Information

- **St. Johns County Board of County Commissioners Special Meeting**  
 Notice is hereby given that one or more members of the Board of County Commissioners of St. Johns County, Florida, will hold a special meeting at 8:30 a.m. on Tuesday, April 7, 2020, in the County Auditorium at the St. Johns County Administration building, located at 500 San Sebastian View, St. Augustine, FL 32084. The meeting is being held for the purpose of receiving an Emergency Management update and to consider an extension of the Local State of Emergency. The Board may also consider and take action on any other business that may lawfully come before it during the special meeting. For more information visit [www.sjcf.us](http://www.sjcf.us).
  - **St. Johns County Boards and Committees – Public Comment Call-in Participation**  
 In accordance with Executive Order 20-69 and St. Johns County Emergency Proclamation 2020-03, St. Johns County Boards and Committees that meet during the COVID-19 health emergency may do so remotely under communication media technology and without a physical quorum of the members present. Members of the community who would like to participate in public comment during these meetings may do so by calling 904.209.1265. The meetings can be viewed on GTV, Comcast

cable channel 3, or online at [www.sjcfl.us](http://www.sjcfl.us). While all meetings remain open to the public to attend in person, St. Johns County facilities are under limited public access restrictions. Written or physical documentation for a meeting may be submitted to the Board of County Commissioners at 500 San Sebastian View, St. Augustine, FL 32084, or by email at [sjcpublichearing@sjcfl.us](mailto:sjcpublichearing@sjcfl.us). For more information, please call 904.209.0300.

- Veterans Crisis Line - 1-800-273-8255 The Veterans Crisis Line is a free, confidential resource that's available to anyone, even if you're not registered with VA or enrolled in VA health care. The caring, qualified responders at the Veterans Crisis Line are specially trained and experienced in helping Veterans of all ages and circumstances. If you're a Veteran in crisis or concerned about one, there are caring, qualified VA responders standing by to help 24 hours a day, 7 days a week.
- SBA Disaster Relief Loan – loans up to the lesser of 12 months expenses of \$2 million, 3.75% interest rate, no fees, up to 30-year terms. To apply, visit [www.sba.gov/disaster/apply-for-disaster-loan](http://www.sba.gov/disaster/apply-for-disaster-loan).
- CARES Act Paycheck Protection Program – loans up to the lesser of 2.5 time's average monthly payroll expenses or \$10 million, up to 4% interest, no fees, 10-year term. For more information, visit [www.sbc.senate.gov/public](http://www.sbc.senate.gov/public).
- St. Johns County Restaurants Open for Take-out and Delivery - <http://www.sjcfl.us/coronavirus/Media/Restaurants.pdf>
  - This List was compiled in an effort to support St. Johns County's local businesses and provide residents with a convenient directory in which to purchase food for take-out or delivery. While the list is not intended to be a comprehensive directory, it does provide a variety of take-out and delivery options. All information contained in this document was current at the time of posting. Please email [SJCCcommunications@sjcfl.us](mailto:SJCCcommunications@sjcfl.us) if you are an establishment open for take-out and/or delivery and would like to be added to this list, or if you are aware of a change that needs to be made to the current list.
- Governor DeSantis has ordered a vehicle check on I-95 similar to current operations occurring on I-10 in the panhandle (for vehicles from Louisiana). All southbound traffic will be routed through the weigh station looking for vehicles from New York, New Jersey and Connecticut. Department of Health officials will be asking them questions about their destination and giving them self-quarantine information. They will close the southbound exit to US 17, which may impact the I-95 exit to SR-200. This will be a 24-hour operation.
- Florida Attorney General Price Gouging Hotline: 1-866-966-7226
  - Price gouging is legally defined as when the price of a necessary commodity, is sold at a price "significantly" higher than its average over the last 30 days.
- Florida Department of Business & Professional Regulation
  - If you have any questions or concerns regarding bar/nightclub or restaurant closures, as well as restrictions on short term rentals you may call the main DBPR Customer Contact Center at (850) 487-1395. You can also monitor the main DBPR website at <http://www.myfloridalicense.com/dbpr/> .
- If a Floridian's employment has been negatively impacted as a result of the mitigation efforts in Florida to stop the spread of COVID-19, they may be eligible to receive Reemployment Assistance. <http://www.floridajobs.org/Reemployment-Assistance-Service-Center/reemployment-assistance/claimants/apply-for-benefits>

- Information regarding the Supplemental Nutrition Assistance Program (SNAP) can be found at: <https://www.myflfamilies.com/covid19/access.shtml>
- Governor Ron DeSantis activated the Florida Small Business Emergency Bridge Loan Program to support small businesses impacted by COVID-19. The bridge loan program, managed by the Florida Department of Economic Opportunity (DEO), will provide short-term, interest-free loans to small businesses that experience economic injury from COVID-19. The application period runs through May 8. For more information, visit [www.floridadisasterloan.org](http://www.floridadisasterloan.org) or contact the Florida Small Business Development Center Network by phone at 866-737-7232, or email at [disaster@FloridaSBDC.org](mailto:disaster@FloridaSBDC.org).
- The St. Johns County Utility Department is suspending late fees on utility bills, effective immediately, in an attempt to ease financial strain on families and businesses impacted by COVID-19. In addition, the Utility Department will not disconnect services on accounts with an outstanding balance. These measures are in effect until further notice.
- The St Johns County Public Library System is now offering county residents instant online eCard signup. If you don't already have one, you can get a temporary library card, good for 60 days, to access the library's online collection of eBooks, eAudiobooks, streaming movies, music, digital magazines, and more. Signing up is easy right from the library's website, [www.sjcpls.org](http://www.sjcpls.org). Make sure you write down the card number after you register.
- St. Johns County School District Meal Service (updated):
  - Please see the following link for more information and locations where meals can be picked up: <https://www.stjohns.k12.fl.us/blog/category/news/>

## Resources for Official Information

St. Johns County Emergency Operations Center Citizens Information Center: 904-824-5550  
 Florida Department of Health - St. Johns: 904-209-3250  
 Centers for Disease Control: <https://www.cdc.gov/coronavirus/2019-ncov/index.html>  
 Florida Department of Health: <http://www.floridahealth.gov/diseases-and-conditions/COVID-19/index.html>  
 Florida Governors COVID-19 Hotline: 1-866-779-6121 (open 24 hours a day)  
 Florida Department of Health COVID-19 Email Address: [COVID-19@flhealth.gov](mailto:COVID-19@flhealth.gov)  
 Florida Division of Emergency Management: <http://www.floridadisaster.org/index.asp>  
 St. Johns County Government Coronavirus Response: <http://www.sjcfl.us/coronavirus/>

## Public Information/Media

PIO	Michael Ryan
Contact#	Office: 904-209-0549; Cell: 214-493-2983
Email Address	<a href="mailto:mryan@sjcfl.us">mryan@sjcfl.us</a>
Facebook	<a href="http://www.facebook.com/SJCFL/">www.facebook.com/SJCFL/</a> <a href="http://www.facebook.com/StJohnsEOC/">www.facebook.com/StJohnsEOC/</a>
Twitter	<a href="https://twitter.com/StJohnsCounty">https://twitter.com/StJohnsCounty</a> <a href="https://twitter.com/StJohnsEOC">https://twitter.com/StJohnsEOC</a>

**For any information to be included in the Situation Report please email Kelly Wilson at [kwilson@sjcfl.us](mailto:kwilson@sjcfl.us)**

## Federal/State/Local Declarations of Emergency

Local State of Emergency	Number: 20-01/20-02/20-04	Dated:	3/24/20
St. Johns County Emergency Proclamation	Number: 20-03/20-05	Dated:	3/24/20

St. Johns County Emergency Order	Number: 20-01	Dated	3/28/20
<b>St. Johns County Emergency Order</b>	<b>Number: 20-02</b>	<b>Dated</b>	<b>3/28/20</b>
National Emergency COVID-19	Number: HQ-20-017	Dated:	3/13/20
Governors Executive Order	Number: 20-51	Dated:	3/1/20
Governors Executive Order	Number: 20-52	Dated:	3/9/20
Governors Executive Order	Number: 20-68	Dated:	3/17/20
Governors Executive Order	Number: 20-69	Dated:	3/20/20
Governors Executive Order	Number: 20-71	Dated:	3/20/20
Governors Executive Order	Number: 20-72	Dated:	3/20/20
Governors Executive Order	Number: 20-80	Dated:	3/23/20
Governors Executive Order	Number: 20-82	Dated:	3/25/20
Governors Executive Order	Number: 20-83	Dated:	3/25/20
Governors Executive Order	Number: 20-86	Dated:	3/27/20
Governors Executive Order	Number: 20-87	Dated:	3/27/20
Governors Executive Order	Number: 20-91	Dated:	4/1/20
Governors Executive Order	Number: 20-92	Dated:	4/1/20
Fish and Wildlife Conservation Commission Executive Order	Number: 20-09	Dated:	3/27/20
Florida Division of Emergency Management Emergency Order	Number: 20-001	Dated:	3/10/20
Florida Division of Emergency Management Emergency Order	Number: 20-002	Dated:	3/11/20
Florida Division of Emergency Management Emergency Order	Number: 20-003	Dated:	3/12/20
Florida Division of Emergency Management Emergency Order	Number: 20-004	Dated:	3/13/20
Florida Division of Emergency Management Emergency Order	Number: 20-005	Dated:	3/13/20
Florida Division of Emergency Management Emergency Order	Number: 20-006	Dated:	3/15/20
Declaration of Public Health Emergency	State Surgeon General	Dated:	3/1/20

### Safety Message

- Washing your hands frequently with soap and water for at least 20 seconds, especially after going to the bathroom, before eating, and after blowing your nose, coughing or sneezing. If soap and water are not available, use an alcohol-based hand sanitizer with at least 60% alcohol.
- Avoiding close contact with people who are sick.
- Staying home when you are sick.
- Feeling anxious, scared, or nervous about COVID-19? Text CARE4U to 741741 from anywhere, anytime, about any type of crisis. A live, trained Crisis Counselor receives the text and responds, all from a secure online platform. The volunteer Crisis Counselor will help you cope with the current events. Provided by Flagler Health + Care Connect.

To prevent the spread of disease, follow guidance from official sources at the Centers for Disease Control ([www.cdc.gov](http://www.cdc.gov)) and the Florida Department of Health ([www.floridahealth.gov](http://www.floridahealth.gov)).



Receive alerts about emergencies by signing up for the St. Johns County Emergency Notification System, Alert St. Johns. This system enables us to provide you with critical information quickly in a variety of situations, such as severe weather, unexpected road closures, water advisories, missing persons, evacuations of buildings or neighborhoods and incidents that may



threaten public safety.

<https://member.everbridge.net/index/892807736725582#/login>

**The next Situation Report will be issued Saturday at 4:00 pm unless conditions dictate an earlier report.**

St. Johns County Emergency Management

100 EOC Drive | St. Augustine, FL 32092

Phone: 904-824-5550 | Fax: 904-824-9920

[www.sjcemergencymanagement.com](http://www.sjcemergencymanagement.com)