



St. Johns County  
**COVID-19**  
**Situation Report – 35**

Date: April 15, 2020 | 1600 hrs

[www.sjcemergencymanagement.com](http://www.sjcemergencymanagement.com)

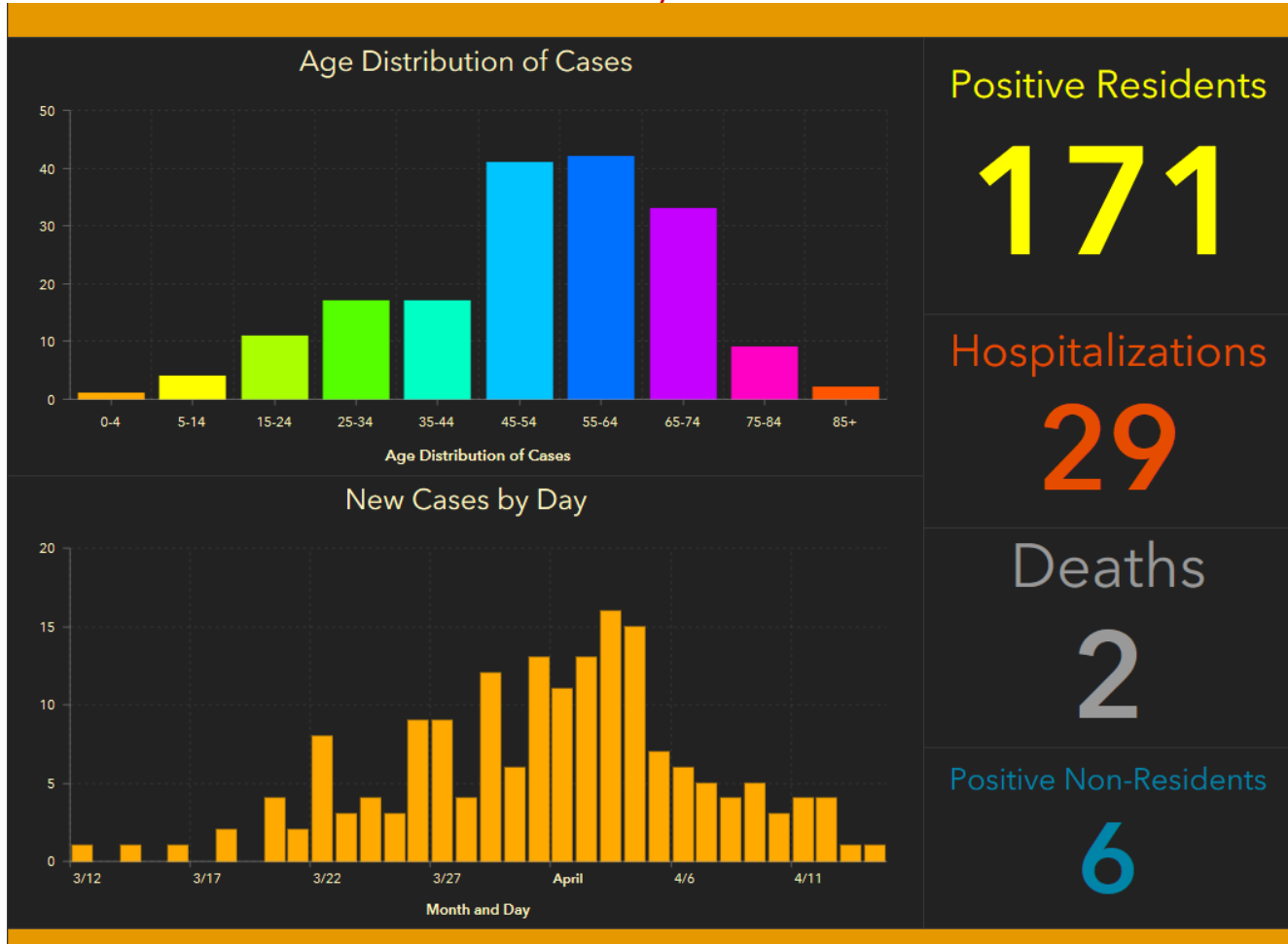
Email regarding this report: [kwilson@sjcfl.us](mailto:kwilson@sjcfl.us)

St. Johns County Emergency Operations Center	State of Florida Region 3 FEMA Region 4	Incident Name: COVID-19
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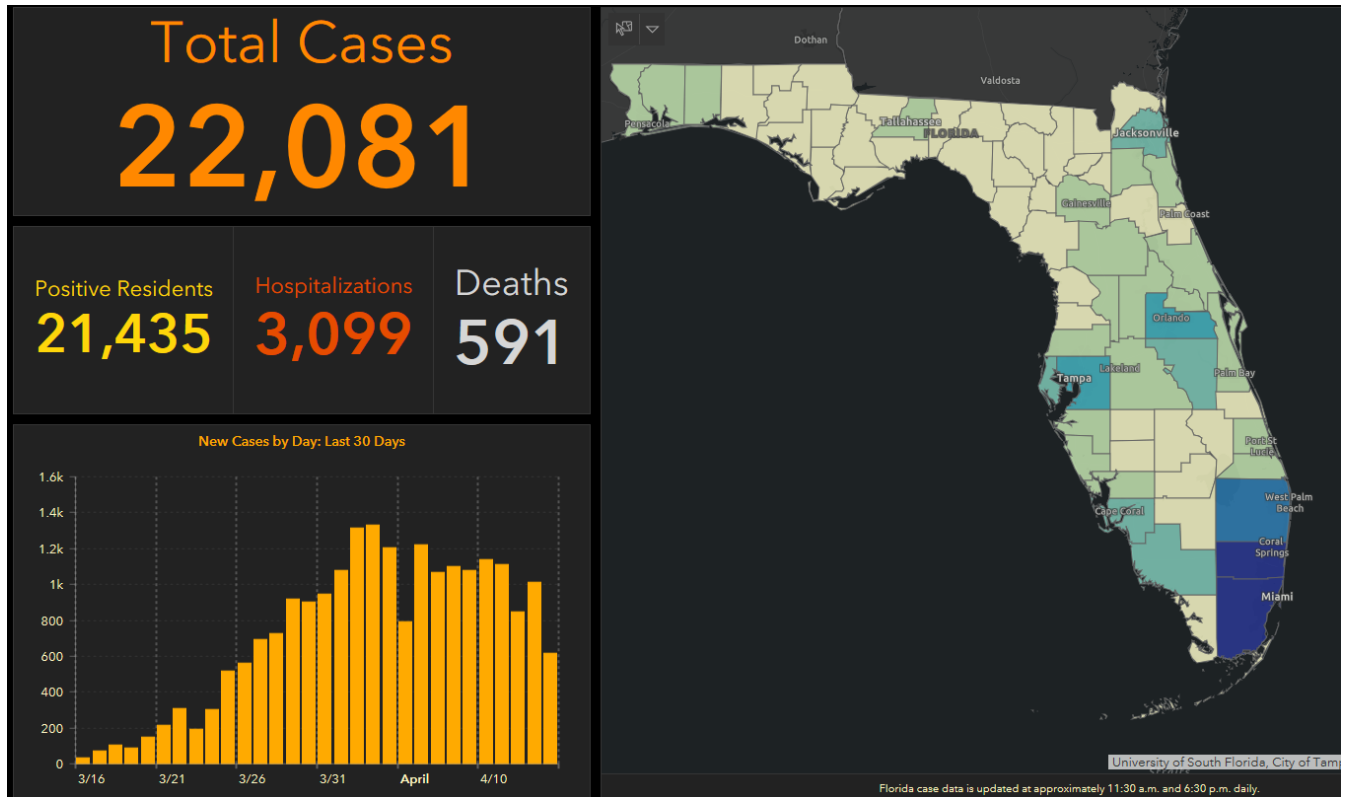
**Current Event Status**

- The Centers for Disease Control (CDC) is responding to an outbreak of respiratory disease caused by a novel coronavirus (COVID-19) that was first detected in China and has now been detected internationally, including the United States and locally in St. Johns County.
- Positive Cases of COVID-19 in the State of Florida as of **April 15, 2020 at 12:00 pm** (most recent report from FDOH Tracker):

**St. Johns County COVID-19 Statistics**



## Florida COVID-19 Statistics



### COVID-19 Test Collection Sites

#### Total Tests in St. Johns County : 3,424

Positive: 177 | Negative: 3,245 | Inconclusive: 2 | Pending: 10

- COVID-19 Test Collection Site at TIAA Bank Field Lot J (Jacksonville Jaguars Stadium)
  - Open to St. Johns County residents, all ages are accepted, although individuals must still meet certain guidelines. These include:
    - On-site temperature of 99.6 or higher.
    - Individuals MUST ALSO have respiratory symptoms.
    - First responders and healthcare workers who have direct contact with patients will also be tested, regardless of symptoms. Please bring work ID
  - This site will operate from 9 a.m. to 5 p.m. seven days a week, for as long as supplies last. While a doctor's order and appointment are not required at this location, clients will be evaluated by a medical professional on site. Individuals who do not meet the criteria will not receive a test and will be sent home. Those attempting to be tested should:
    - Bring their own pen.
    - Photo Identification.
    - Refrain from taking any fever-reducing medicine four to six hours before testing.
    - Remain inside of vehicle at all times.
- Coronavirus Test Collection Sites in St. Johns County are as follows:

- Flagler Health+ - 400 Healthpark Blvd., St. Augustine, FL 32086. Outdoors at tent
  - Flagler Health+ has established an outdoor test collection site for patients who have a physician order for COVID-19 testing and have pre-registered through the system. The drive through process takes about three minutes. Test results are taking at least 4-5 days on average. Tests results are communicated back to the patient’s primary care doctor who notifies the patient of the results. Positive results are also reported to the Department of Health.
  - Flagler Health+ is also offering a reduced rate of \$25 for people to see a doctor online who may not have a primary care doctor. The online doctor will determine if they need to be tested or not based on their symptoms and an algorithm. The online doctor can also prescribe medications for certain other diagnoses. For additional information visit [www.flaglerhospital.org](http://www.flaglerhospital.org).
  
- Florida Department of Health in St. Johns County (DOH-SJC) –St. Johns County Health & Human Services Building , 200 San Sebastian View, St. Augustine, FL 32084. (904) 209-3250
  - As part of disease control investigations, DOH-SJC is collecting specimens for COVID-19 laboratory testing. As part of disease investigations, specimen collection is by appointment-only for those individuals who meet the CDC criteria for testing. For more information about COVID-19 and testing, the Florida Department of Health in St. Johns County’s COVID-19 Call Center is open seven days a week from 8:00 a.m. to 6:00 p.m. and can be reached at 904-209-3250. Calls received outside of standard business hours will be redirected to a DOH-SJC Public Health Nurse.
  
- Avencia Medical - Julington Creek Branch, 1633 Race Track Rd, St Johns, FL 32259 (904) 230-6988
  - Open to the public from 8:00 a.m. – 8:00 p.m., Monday through Friday, and from 8:00 a.m. to 5:00 p.m., Saturday and Sunday, as a COVID-19 collection site. Collection is being treated as an urgent care doctor’s visit and clients must bring a photo ID and insurance card. The collection facility has a tent prepared outside and have requested that visitors wait in their cars for paperwork to be brought to them by a staff member. For additional information, please call 904.230.6988 or visit [www.avecina.com/our-services/urgent-care/](http://www.avecina.com/our-services/urgent-care/).

### Current and Anticipated Actions/Protective Measures

- St. Johns County EOC is activated to a Level II – Partial Activation.
  - The St. Johns County EOC Citizens Information Line is open to assist with residents with questions and concerns at 904-824-5550. Hours of Operations are 8:00 am – 6:00 pm, 7 days a week.
- Real time updates from FDOH on the number of cases available at <http://www.floridahealth.gov/diseases-and-conditions/COVID-19/index.html>
  
- **Florida Department of Health - St. Johns: 904-209-3250**
- **Florida Department of Health has established a hotline for the public 1-866-779-6121. This hotline is open 24 hours a day.**

## Government / Schools / Hospital Status

St. Johns County Government	Status:	Operational – St. Johns County facilities are operating under limited public access restrictions.
City of St. Augustine	Status:	Operational – City offices are closed to the Public. Offices will operate and implement numerous methods via the web, email, and phone to assist customers in conducting all necessary business.
City of St. Augustine Beach	Status:	Operational – Public Meeting Rooms closed. Limited public access to City facilities.
St. Johns County School District	Status:	St. Johns County School District (SJCSD) students will continue online/remote learning through May 1, 2020. All school offices will be closed to the public. Access will be limited to phone or email. Please see Community Information regarding Meal Service.
Florida School for Deaf and Blind	Status:	Florida School for Deaf and Blind students will engage in online/remote learning through May 1, 2020.
Flagler College	Status:	All classes will be online for the remainder of the spring semester. All college events through the end of May have also been canceled, including the May Graduation ceremony.
St. Johns River State College	Status:	Classes will be in an online format through the end of the semester. All campuses will remain closed until further notice. All public and College-sponsored events have been canceled for the remainder of the spring semester.
Flagler Hospital	Status:	Operational - All patient visitation has been suspended. Exceptions will be made for the most critical, extenuating circumstances and spouses/partners of Labor and Delivery patients. Permitted visitors will be screened for fever, cough and shortness of breath and will not be allowed entry if they have symptoms. All entry into the hospital will be limited to the Emergency Department entrance.

## FEMA Public Assistance

- St. Johns County has received a Major Disaster Declaration for the Coronavirus (COVID-19) pandemic (DR-4486). The Declaration includes Public Assistance Category B, Emergency Protective Measures. It does **not** include Individual Assistance for Individuals (residents) and Households. The following link will take you to the Florida Covid-19 Pandemic (DR-4486) Major Disaster Declaration, along with a map of declared counties, for Florida <https://www.fema.gov/disaster/4486>.
- Florida PA is open for Requests for Public Assistance for Florida Covid-19 Pandemic (DR-4486) at <https://floridapa.org/>. Eligible applicants include government agencies, non-profit, private not-for-profit and special taxing districts. For more information and to determine your eligibility please visit <https://www.fema.gov/public-assistance-local-state-tribal-and-non-profit>

## Community Cancellations and Closures

- St. Johns County Health and Human Services Advisory Council Meeting scheduled for Thursday, April 16 is cancelled. The next HHSAC meeting is currently scheduled for Thursday, May 21.

PLEASE NOTE: Due to the number of cancellations and closures, only newly announced closures will appear in the Situation Report.

You can go to <http://www.sjcf.us/coronavirus/closures.aspx> for a comprehensive list of cancellations and closures.

## Community Information

- **St. Johns County/Community**

- St. Johns County COVID-19 Resident Assistance and Business Assistance Hotlines  
During these unprecedented times, St. Johns County is supporting residents and local businesses impacted by COVID-19 with an unparalleled level of additional resources and programs. St. Johns County residents and businesses who have been affected by COVID-19 now have a consolidated source of information regarding available programs, funding, and recovery assistance through dedicated individual and business assistance hotlines.

**SJC COVID-19 Resident Assistance Hotline – 904.209.1250**

The St. Johns County COVID-19 Resident Assistance Hotline, 904.209.1250, is open from 8 a.m. to 5 p.m. Monday through Friday. Specialists are available to provide information regarding federal assistance, State of Florida Reemployment Assistance, local programs, non-profit agencies, and other resources. St. Johns County residents, including those in the City of St. Augustine and the City of St. Augustine Beach, who have been negatively impacted by COVID-19 may also qualify for disaster relief funding. Under the Florida State Housing Initiative Partnership Program (SHIP), residents may be eligible to receive assistance with some of the following costs:

- Temporary mortgage payment for homeowners financially impacted by COVID-19.
- Temporary rent payments for tenants financially impacted by COVID-19.
- Temporary utility payments for tenants financially impacted by COVID-19.
- Utility late fees and disconnections for residents financially impacted by COVID-19.

Resident Assistance Inquiries may also be submitted to [housing@sjcf.us](mailto:housing@sjcf.us).

**SJC COVID-19 Business Assistance Hotline – 904.209.6050**

The St. Johns County COVID-19 Business Assistance Hotline, 904.209.6050, is open from 8 a.m. to 5 p.m. Monday through Friday, to help local businesses obtain information about Federal, State, and local funding, tax incentives, and resources designed to assist during the COVID-19 health emergency. Our specialists are available to assist local businesses navigate State and Federal economic recovery programs for businesses directly impacted by COVID-19 and will provide the following services:

- Assist businesses in navigating available Federal and State programs, including:

- Federal Paycheck Protection Program Loans (PPP)
- SBA Economic Injury Disaster Loans (EIDL)
- SBA Small Business Debt Relief Program
- Small Business Tax Provisions
- Other relevant programs

- Assess and track economic impact and damages to local business and tourism industries.
- Evaluate potential gaps between available resources and unmet needs.
- Explore additional resources to support local businesses recovery.

Business Assistance Inquiries may also be submitted to [ecodev@sjcfl.us](mailto:ecodev@sjcfl.us).

- St. Johns County Property Appraiser has extended the deadline to file a Tangible Personal Property return to May 15. The return can be filed through their website at [www.sjcpa.us](http://www.sjcpa.us). For more information or assistance with filing, please call 904.827.5508 or email [tpp@sjcpcpa.us](mailto:tpp@sjcpcpa.us).
- St. Johns County Solid Waste COVID-19 Garbage Pickup and Landfill Guidelines
  - Please place any items that can be picked up curbside instead of bringing it into the landfill.
  - If items cannot be picked up curbside, but it is not a priority to dispose of them, please wait until the "stay at home" requirements have been lifted.
  - If any items must be brought into the transfer station, please be prepared to wait to dump as County staff will be practicing safe social distances. The landfill and the drop-off dumpsters will be limited to three customers at a time.
  - For more information, contact St. Johns County Solid Waste at 904.827.6980 or [solidwaste@sjcfl.us](mailto:solidwaste@sjcfl.us).
- The St. Johns County Utility Department is suspending late fees on utility bills, effective immediately, in an attempt to ease financial strain on families and businesses impacted by COVID-19. In addition, the Utility Department will not disconnect services on accounts with an outstanding balance. These measures are in effect until further notice.
- The St Johns County Public Library System is now offering county residents instant online eCard signup. If you don't already have one, you can get a temporary library card, good for 60 days, to access the library's online collection of eBooks, eAudiobooks, streaming movies, music, digital magazines, and more. Signing up is easy right from the library's website, [www.sjcpls.org](http://www.sjcpls.org). Make sure you write down the card number after you register.
- St. Johns County School District Meal Service (updated):
  - Please see the following link for more information and locations where meals can be picked up: <https://www.stjohns.k12.fl.us/blog/category/news/>
- St. Johns County Restaurants Open for Take-out and Delivery -
  - The St. Johns County GIS Division created a SJC Restaurants Open for Take-out and Delivery Map <https://bit.ly/2XvWJhx>
  - Please email [SJCCommunications@sjcfl.us](mailto:SJCCommunications@sjcfl.us) if you are an establishment open for take-out and/or delivery and would like to be added to this list, or if you are aware of a change that needs to be made to the current list.
- Spiritual Services Available

- Salvation Army Prayer Requests  
<https://www.salvationarmycarolinas.org/resources/prayer-requests>
- Southern Baptist Prayer Requests  
<https://southernbaptistchurch.org/prayer-requests/>

- **State of Florida**

- Florida residents are encouraged to do their part in helping Florida flatten the curve by anonymously answering questions that range from age and residency, to recent travel, to potential COVID-19 contact. The StrongerThanC-19 community action survey is designed to gather information to help the Department track and slow the spread of COVID-19 in Florida; it is not a symptom checker designed to dispense medical advice. The StrongerThanC-19 community action survey is free to use and can be accessed by visiting: [www.StrongerThanC19.com](http://www.StrongerThanC19.com).
- SBA Disaster Relief Loan – loans up to the lesser of 12 months expenses of \$2 million, 3.75% interest rate, no fees, up to 30-year terms. To apply, visit [www.sba.gov/disaster/apply-for-disaster-loan](http://www.sba.gov/disaster/apply-for-disaster-loan).
- If a Floridian’s employment has been negatively impacted as a result of the mitigation efforts in Florida to stop the spread of COVID-19, they may be eligible to receive Reemployment Assistance. <http://www.floridajobs.org/Reemployment-Assistance-Service-Center/reemployment-assistance/claimants/apply-for-benefits>
- Information regarding the Supplemental Nutrition Assistance Program (SNAP) can be found at: <https://www.myflfamilies.com/covid19/access.shtml>
- Governor Ron DeSantis activated the Florida Small Business Emergency Bridge Loan Program to support small businesses impacted by COVID-19. The bridge loan program, managed by the Florida Department of Economic Opportunity (DEO), will provide short-term, interest-free loans to small businesses that experience economic injury from COVID-19. The application period runs through May 8. For more information, visit [www.floridadisasterloan.org](http://www.floridadisasterloan.org) or contact the Florida Small Business Development Center Network by phone at 866-737-7232, or email at [disaster@FloridaSBDC.org](mailto:disaster@FloridaSBDC.org).
- Governor DeSantis has ordered a vehicle check on I-95 similar to current operations occurring on I-10 in the panhandle (for vehicles from Louisiana). All southbound traffic will be routed through the weigh station looking for vehicles from New York, New Jersey and Connecticut. Department of Health officials will be asking them questions about their destination and giving them self-quarantine information. They will close the southbound exit to US 17, which may impact the I-95 exit to SR-200. This will be a 24-hour operation.
- Florida Attorney General Price Gouging Hotline: 1-866-966-7226
  - Price gouging is legally defined as when the price of a necessary commodity, is sold at a price “significantly” higher than its average over the last 30 days.
- Florida Department of Business & Professional Regulation
  - If you have any questions on concerns regarding bar/nightclub and restaurant closures or short term rentals, as well as restrictions on short term rentals you may call the main DBPR Customer Contact Center at (850) 487-1395. You can also monitor the main DBPR website at <http://www.myfloridalicense.com/dbpr/> .

- **Federal**

- CARES Act Paycheck Protection Program – loans up to the lesser of 2.5 times average monthly payroll expenses or \$10 million, up to 4% interest, no fees, 10-year term. For more information, visit [www.sbc.senate.gov/public](http://www.sbc.senate.gov/public).
- Veterans Crisis Line - 1-800-273-8255 The Veterans Crisis Line is a free, confidential resource that's available to anyone, even if you're not registered with VA or enrolled in VA health care. The caring, qualified responders at the Veterans Crisis Line are specially trained and experienced in helping Veterans of all ages and circumstances. If you're a Veteran in crisis or concerned about one, there are caring, qualified VA responders standing by to help 24 hours a day, 7 days a week.

### Resources for Official Information

St. Johns County Emergency Operations Center Citizens Information Center: 904-824-5550  
 Florida Department of Health - St. Johns: 904-209-3250  
 Centers for Disease Control: <https://www.cdc.gov/coronavirus/2019-ncov/index.html>  
 Florida Department of Health: <http://www.floridahealth.gov/diseases-and-conditions/COVID-19/index.html>  
 Florida Governors COVID-19 Hotline: 1-866-779-6121 (open 24 hours a day)  
 Florida Division of Emergency Management: <https://www.floridadisaster.org/>  
 St. Johns County Government Coronavirus Response: <http://www.sjcfl.us/coronavirus/>

### Public Information/Media

PIO	Michael Ryan
Contact#	Office: 904-209-0549; Cell: 214-493-2983
Email Address	mryan@sjcfl.us
Facebook	<a href="http://www.facebook.com/SJCFL/">www.facebook.com/SJCFL/</a> <a href="http://www.facebook.com/StJohnsEOC/">www.facebook.com/StJohnsEOC/</a>
Twitter	<a href="https://twitter.com/StJohnsCounty">https://twitter.com/StJohnsCounty</a> <a href="https://twitter.com/StJohnsEOC">https://twitter.com/StJohnsEOC</a>

**For any information to be included in the Situation Report please email Kelly Wilson at [kwilson@sjcfl.us](mailto:kwilson@sjcfl.us)**

### Federal/State/Local Declarations of Emergency

Each of the Governors Executive Orders can be found here:  
<https://www.flgov.com/2020-executive-orders/>

Local State of Emergency	Number: 20-01/20-02/20-04 /20-06/20-08	Dated:	3/24/20
St. Johns County Emergency Proclamation	Number: 20-03/20-05/20-07	Dated:	3/24/20
St. Johns County Emergency Order	Number: 20-01	Dated:	3/28/20
St. Johns County Emergency Order	Number: 20-02	Dated:	3/28/20
National Emergency COVID-19	Number: HQ-20-017	Dated:	3/13/20
Governors Executive Order	Number: 20-51	Dated:	3/1/20
Governors Executive Order	Number: 20-52	Dated:	3/9/20
Governors Executive Order	Number: 20-68	Dated:	3/17/20
Governors Executive Order	Number: 20-69	Dated:	3/20/20
Governors Executive Order	Number: 20-71	Dated:	3/20/20
Governors Executive Order	Number: 20-72	Dated:	3/20/20
Governors Executive Order	Number: 20-80	Dated:	3/23/20



Governors Executive Order	Number: 20-82	Dated:	3/25/20
Governors Executive Order	Number: 20-83	Dated:	3/25/20
Governors Executive Order	Number: 20-86	Dated:	3/27/20
Governors Executive Order	Number: 20-87	Dated:	3/27/20
Governors Executive Order	Number: 20-91	Dated:	4/1/20
Governors Executive Order	Number: 20-92	Dated:	4/1/20
Governors Executive Order	Number: 20-93	Dated:	4/2/20
Governors Executive Order	Number: 20-94	Dated:	4/2/20
Governors Executive Order	Number: 20-103	Dated:	4/10/20
Fish and Wildlife Conservation Commission Executive Order	Number: 20-09	Dated:	3/27/20
Florida Division of Emergency Management Emergency Order	Number: 20-001	Dated:	3/10/20
Florida Division of Emergency Management Emergency Order	Number: 20-002	Dated:	3/11/20
Florida Division of Emergency Management Emergency Order	Number: 20-003	Dated:	3/12/20
Florida Division of Emergency Management Emergency Order	Number: 20-004	Dated:	3/13/20
Florida Division of Emergency Management Emergency Order	Number: 20-005	Dated:	3/13/20
Florida Division of Emergency Management Emergency Order	Number: 20-006	Dated:	3/15/20
Declaration of Public Health Emergency	State Surgeon General	Dated:	3/1/20

## Safety Message

- Questions about cloth face coverings to help slow the spread of COVID-19 - <https://www.cdc.gov/coronavirus/2019-ncov/prevent-getting-sick/diy-cloth-face-coverings.html>
- Washing your hands frequently with soap and water for at least 20 seconds, especially after going to the bathroom, before eating, and after blowing your nose, coughing or sneezing. If soap and water are not available, use an alcohol-based hand sanitizer with at least 60% alcohol.
- Avoiding close contact with people who are sick and stay home if you are sick.
- Feeling anxious, scared, or nervous about COVID-19? Text CARE4U to 741741 from anywhere, anytime, about any type of crisis. A live, trained Crisis Counselor receives the text and responds, all from a secure online platform. The volunteer Crisis Counselor will help you cope with the current events. Provided by Flagler Health + Care Connect.

To prevent the spread of disease, follow guidance from official sources at the Centers for Disease Control ([www.cdc.gov](http://www.cdc.gov)) and the Florida Department of Health ([www.floridahealth.gov](http://www.floridahealth.gov)).



Receive alerts about emergencies by signing up for the St. Johns County Emergency Notification System, Alert St. Johns. This system enables us to provide you with critical information quickly in a variety of situations, such as severe weather, unexpected road closures, water advisories, missing persons, evacuations of buildings or neighborhoods and incidents that may threaten public safety.

<https://member.everbridge.net/index/892807736725582#/login>

**The next Situation Report will be issued Thursday at 4:00 pm unless conditions dictate an earlier report.**

St. Johns County Emergency Management  
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Phone: 904-824-5550 | Fax: 904-824-9920  
[www.sjcemergencymanagement.com](http://www.sjcemergencymanagement.com)