



St. Johns County COVID-19 Situation Report – 53

Date: May 3, 2020 | 1600 hrs

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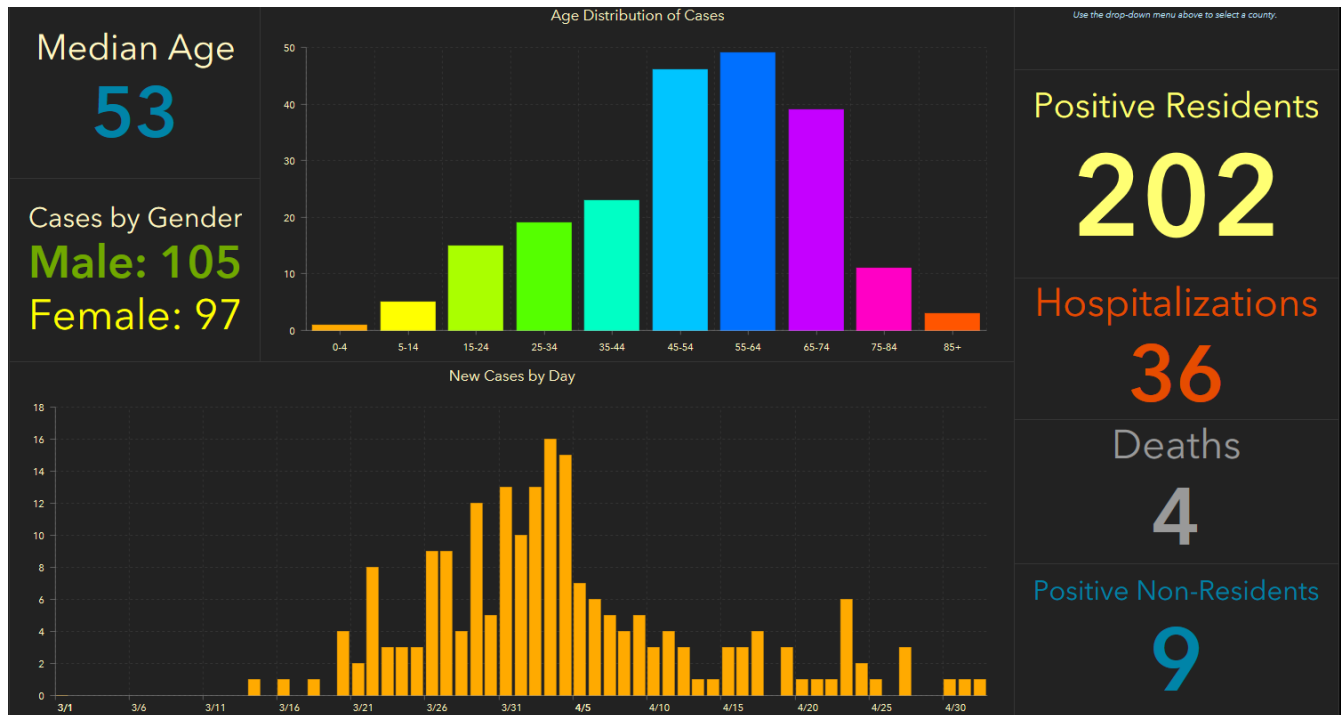
Email regarding this report: kwilson@sjcfl.us

St. Johns County Emergency Operations Center	State of Florida Region 3 FEMA Region 4	Incident Name: COVID-19
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Current Event Status

- The Centers for Disease Control (CDC) is responding to an outbreak of respiratory disease caused by a novel coronavirus (COVID-19) that was first detected in China and has now been detected internationally, including the United States and locally in St. Johns County.
- Positive Cases of COVID-19 in the State of Florida as of **May 3, 2020 at 4:00 pm** (most recent report from FDOH Tracker):

St. Johns County COVID-19 Statistics

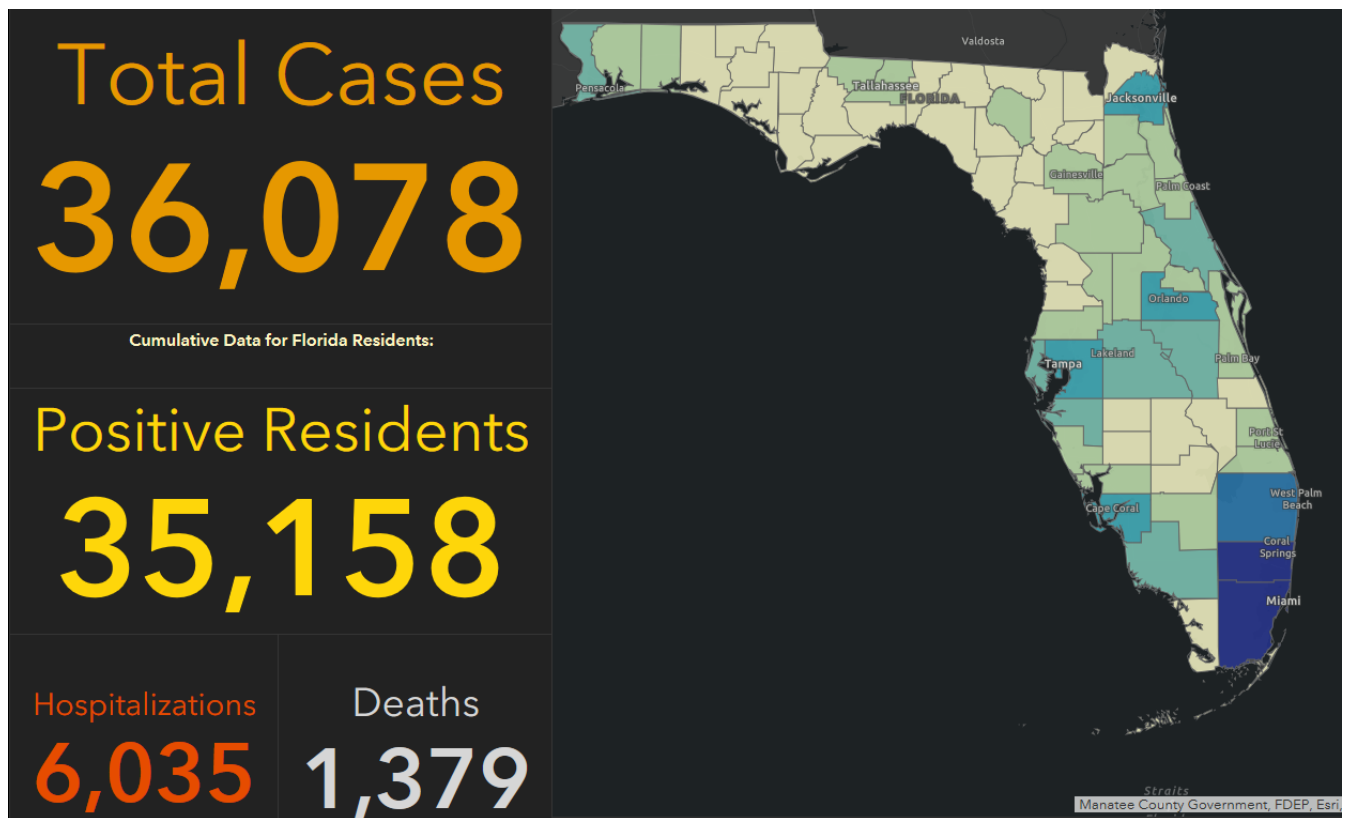


Total Tests in St. Johns County : 5,417

Positive: 211 | Negative: 5,189

3.9% Positivity Rate

Florida COVID-19 Statistics



COVID-19 Test Collection Sites

- COVID-19 Test Collection Site at TIAA Bank Field Lot J (Jacksonville Jaguars Stadium)
 - Open to St. Johns County residents and anyone that would like to be tested.
 - Must have Identification
 - This site will operate from 9 a.m. to 5 p.m. seven days a week, for as long as supplies last and weather permitting. While a doctor's order and appointment are not required at this location, clients will be evaluated by a medical professional on site.
- Coronavirus Test Collection Sites in St. Johns County are as follows:
 - Flagler Health+ - 400 Healthpark Blvd., St. Augustine, FL 32086. Outdoors at tent
 - Flagler Health+ has established an outdoor test collection site for patients who have a physician order for COVID-19 testing and have pre-registered through the system. The drive through process takes about three minutes. Test results are taking at least 4-5 days on average. Tests results are communicated back to the patient's primary care doctor who notifies the patient of the results. Positive results are also reported to the Department of Health.
 - Florida Department of Health in St. Johns County (DOH-SJC) -St. Johns County Health & Human Services Building , 200 San Sebastian View, St. Augustine, FL 32084. (904) 209-3250

- As part of disease control investigations, DOH-SJC is collecting specimens for COVID-19 laboratory testing. As part of disease investigations, specimen collection is by appointment-only for those individuals who meet the CDC criteria for testing. For more information about COVID-19 and testing, the Florida Department of Health in St. Johns County's COVID-19 Call Center is open seven days a week from 8:00 a.m. to 6:00 p.m. and can be reached at 904-209-3250. Calls received outside of standard business hours will be redirected to a DOH-SJC Public Health Nurse.
- Avencia Medical - Julington Creek Branch, 1633 Race Track Rd, St Johns, FL 32259 (904) 230-6988
 - Open to the public from 8:00 a.m. – 8:00 p.m., Monday through Friday, and from 8:00 a.m. to 5:00 p.m., Saturday and Sunday, as a COVID-19 collection site. Collection is being treated as an urgent care doctor's visit and clients must bring a photo ID and insurance card. The collection facility has a tent outside and have requested that visitors wait in their cars for paperwork to be brought to them by a staff member. For additional information, please call 904.230.6988 or visit www.avecina.com/our-services/urgent-care/.
- The Med One Urgent Care- St. Augustine, 841 S Ponce De Leon Blvd Suite 4, St. Augustine, FL 32084
 - Open to the public from 9:00 a.m. to 7:00 p.m., Monday through Friday, and from 9 a.m. to 5 p.m., Saturday and Sunday, as a COVID-19 collection site. Collection may be billed as a doctor's visit and/or lab test. The collection facility has signage and has requested that visitors follow the signs as instructed for parking. For additional information, please call 904.436.1553 or visit <https://medoneatsaintaugustine.com/>
- CareSpot - St. Augustine - 2095 US Highway 1 S, Saint Augustine, FL 32086 - 904.429.0001
 CareSpot – Nocatee - 151 Pine Lake Dr Ste B, Ponte Vedra, FL 32081 - 904.543.3677
 CareSpot - Durbin Park, 70 Durbin Pavilion Dr Ste 101, Saint Johns, FL 32259 - 904.295.0038
 - Open to the public 7 days a week 8:00 am – 8:00 pm as COVID-19 collection site.
 May be a walk in but preferred to call ahead for an appointment time. Must be symptomatic, healthcare worker, healthcare provider or first responder. Must bring ID and insurance card.

Current and Anticipated Actions/Protective Measures

- St. Johns County EOC is activated to a Level II – Partial Activation.
 - The St. Johns County EOC Citizens Information Line is open to assist with residents with questions and concerns at 904-824-5550. Hours of Operations are 8:00 am – 6:00 pm, 7 days a week.
- Real time updates from FDOH on the number of cases available at <http://www.floridahealth.gov/diseases-and-conditions/COVID-19/index.html>
- **Florida Department of Health - St. Johns: 904-209-3250**
- **Florida Department of Health has established a hotline for the public 1-866-779-6121. This hotline is open 24 hours a day.**

Government / Schools / Hospital Status

St. Johns County Government	Status:	Operational – St. Johns County facilities are operating under limited public access restrictions.
City of St. Augustine	Status:	Operational – City offices are closed to the Public. Offices will operate and implement numerous methods via the web, email, and phone to assist customers in conducting all necessary business.
City of St. Augustine Beach	Status:	Operational – Public Meeting Rooms closed. Limited public access to City facilities.
St. Johns County School District	Status:	St. Johns County School District (SJCSD) students will continue online/remote learning through the end of the school year. All school offices will be closed to the public. Access will be limited to phone or email.
Florida School for Deaf and Blind	Status:	Florida School for Deaf and Blind students will continue online/remote learning through the end of the school year.
Flagler College	Status:	All classes will be online for the remainder of the spring semester. All college events through the end of May have also been canceled, including the May Graduation ceremony.
St. Johns River State College	Status:	Classes will be in an online format through the end of the semester. All campuses will remain closed. All events have been canceled for the remainder of the spring semester.
Flagler Hospital	Status:	Operational - All patient visitation has been suspended. Exceptions will be made for the most critical, extenuating circumstances and spouses/partners of Labor and Delivery patients. All entry into the hospital will be limited to the Emergency Department entrance.

Community Reopening – Phase One

- On Monday, May 4th the City of St. Augustine will begin a phased reopening to include the following:
 - Restaurants in compliance with the guidelines may open, observing indoor seating at 25% occupancy and outside seating set at six feet apart. Serving alcohol with food will be permitted.
 - In-store retail shops can open at 25% capacity and will follow safety guidelines.
 - Museums and libraries can open at 25% of their building occupancy; however, interactive functions and exhibits must be closed.
 - Short-term vacation rentals remain suspended.
 - Hotels and commercial lodging may reopen at their discretion, in compliance with recommended guidelines.
 - Tour trains, trolleys and horse-drawn carriages may commence limited operations in Phase 1.
 - City-managed parking lots, on-street parking, and the parking garage are free.
 - The Visitor Information Center and Gift Shop will remain closed.
 - Avoid congregating in groups larger than 10.
 - Restrictions remain in place for visiting nursing homes

- Senior citizens and individuals with underlying medical conditions are strongly encouraged to stay at home.
- City Hall will remain closed to the public; all services are available via telephone, email and internet.
- Drive-thru Customer Service window is open, but walk-in Customer Service at 50 Bridge Street remains closed.

For complete details, visit the city's website at www.CityStAug.com

- The Main Office of the St Johns County Tax Collector's Office will open Monday, May 4, 2020 for ST JOHNS COUNTY RESIDENTS ONLY Monday through Friday, 8:30 am – 5 pm. Access will be limited to the individual needing the transaction. All other St Johns County Tax Collector locations continue to be closed until further notice.
- St. Johns County Reopening – Phase One (**Effective Monday, May 4, 2020**)
 - Beaches – Beginning Monday, May 4th all restrictions previously in place on St. Johns County beaches are rescinded. On-beach driving remains prohibited and CDC guidelines and social distancing restrictions remain in place.
 - Libraries – are offering curbside service at all branches from 10 a.m. to 3 p.m. on Tuesdays, Thursdays, and Saturdays for patrons who place items on hold by calling a library or through the Library's website. Library buildings remain closed to the public. For more information on curbside service, visit www.sjcpls.org/curbside-service/ or call your branch library.
 - Recreational Facilities - All recreational facilities, including recreation centers, pools, pavilions, etc., remain closed and unavailable for reservations or rentals.
 - Recreational Programing - All recreational programing, including open play, camps, and league activities, remain suspended.
 - St. Johns County Ocean and Fishing Pier - Beginning Monday, May 4th will be open to the public with no access fee. All other facilities, including the Pier Gift Shop and pavilion, remain closed to the public and unavailable for reservations, rentals, or events, including farmers markets.
 - St. Johns County Pet Center - St. Johns County Animal Control remains active and is responding to calls from the community, the St. Johns County Pet Center remains closed to the public.
 - St. Augustine Amphitheatre and Ponte Vedra Concert Hall - All activities and events at the St. Augustine Amphitheatre and Ponte Vedra Concert Hall, including farmers markets, remain suspended.
 - The St. Johns County Emergency Operations Center (EOC) - The EOC remains open at a Level Two partial activation. Beginning Monday, May 4th, the EOC Hotline will be open from 8 a.m. to 6 p.m., Monday through Friday. The Local State of Emergency remains in effect.
- Governor Ron DeSantis Executive Order 20-112 - Phase 1: Safe. Smart. Step-by-Step. Plan for Florida's Recovery. **Effective Monday, May 4, 2020**
 - For the duration of this order, all persons in Florida should:
 - Avoid congregating in large groups. Local jurisdictions shall ensure that groups of people greater than ten are not permitted to congregate in any public space that does not readily allow for appropriate physical distancing.
 - Avoid nonessential travel, including to U.S. states and cities outside of Florida with a significant presence of COVID-19.
 - Adhere to guidelines from the CDC regarding isolation for 14 days following travel on a cruise or from any international destination and any area with a significant presence of COVID-19.

- Conditional Reopening
 - Effective Monday, May 4th Guana Tolomato Matanzas National Estuarine Research Reserve will reopen outdoor amenities. This includes Middle and South beaches, Guana Trails, and the Guana Dam. North Beach will remain closed until further notice due to renovations currently under construction.
 - All restrooms, pavilions, and trash receptacles will remain closed.
 - Effective Monday, May 4th, Department of Environmental Protection will implement phase one to reopen the Florida State Parks.
 - During this early phase of re-opening, visitors should expect limited hours, capacity and amenities. Portions of these parks and trails have been identified that can be reopened for day use with limited risk to visitors and staff.
 - Phase one reopening includes approximately 80 parks and trails throughout Florida. Phase one include Faver-Dykes State Park, however DOES NOT include Anastasia State Park.
 - View the full list of limited partial park openings at <https://www.floridastateparks.org/>
 - Restaurants and food establishments licensed under Chapters 500 or 509, Florida Statutes, may allow on-premises consumption of food and beverage, so long as they adopt appropriate social distancing measures and limit their indoor occupancy to no more than 25 percent of their building occupancy. In addition, outdoor seating is permissible with appropriate social distancing. Appropriate social distancing requires maintaining a minimum of 6 feet between parties, only seating parties of 10 or fewer people and keeping bar counters closed to seating.
 - In-store retail sales establishments may open storefronts if they operate at no more than 25 percent of their building occupancy and abide by the safety guidelines issued by the CDC and OSHA.
 - Medical elective procedures may resume when this order goes into effect. Hospital ambulatory surgical center, office surgery center, dental office, orthodontic office, endodontic office or other health care practitioners' office in the State of Florida may perform procedures only if:
 - The facility has the capacity to immediately convert additional facility-identified surgical and intensive care beds for treatment of COVID-19 patients in a surge capacity situation;
 - The facility has adequate personal protective equipment (PPE) to complete all medical procedures and respond to COVID-19 treatment needs, without the facility seeking any additional federal or state assistance regarding PPE supplies;
 - The facility has not sought any additional federal, state, or local government assistance regarding PPE supplies since resuming elective procedures; and
 - The facility has not refused to provide support to and proactively engage with skilled nursing facilities, assisted living facilities and other long-term care residential providers.
- Remain closed
 - Bars, pubs and nightclubs that derive more than 50 percent of gross revenue from the sale of alcoholic beverages shall continue to suspend the sale of alcoholic beverages for on-premises consumption.

- Gyms and fitness centers and personal services such as salons and barber shops.
- The prohibition on vacation rentals remains in effect for the duration of this order.

Community Cancellations and Closures

- St. Johns County Supervisor of Elections Office will allow only limited public access to the building thru May 22nd.
 - Residents and candidates are encouraged to use the Supervisor of Elections website as the majority of tasks, such as registering to vote, confirming or updating your registration status, requesting a vote by mail ballot, updating a signature, and more can be completed online at www.votesjc.com
 - Individuals wishing to do business in person with the Elections Office such as candidates, prospective candidates and those who are working for third-party voter registration organizations should contact our office to make an appointment.
 - Staff will be available by phone at 904.823.2238 during regular business hours 8:30 AM-5 PM Monday-Friday. If you have questions or need more information call 904.823.2238 or visit www.votesjc.com

PLEASE NOTE: Due to the number of cancellations and closures, only newly announced closures will appear in the Situation Report.

You can go to <http://www.sjcfl.us/coronavirus/closures.aspx> for a comprehensive list of cancellations and closures.

Community Information

- **St. Johns County/Community**

- Small Business Recovery kits to support local employers in providing a safe and healthy environment for employees and customers upon reopening. To receive a personal protection equipment kit, applicants must own a St. Johns County business, be able to open to the public in accordance with the Governor's Executive Order 20-112, have five to 50 employees, and not be a home-based business. Businesses that do not already have personal protection equipment may sign up by emailing ppe@sjcfl.us with the following information:

- Owner Name
- Company Name
- Business Address
- Phone Number
- Email
- Number of Employees
- Copy of Business License

Each kit contains one box of 50 gloves, one box of 50 disposable masks, and one bottle of hand sanitizer. Initial supplies are limited, and priority will be given to the restaurant, health care, hospitality, tourism, and retail industries. Businesses must be registered to receive a kit and are limited to one kit per business. For more information or for other business recovery and assistance questions, please call the St. Johns County Business Assistance Hotline at 904.209.6050 or email ppe@sjcfl.us.

- St. Johns County COVID-19 Resident Assistance and Business Assistance Hotlines

SJC COVID-19 Resident Assistance Hotline – 904.209.1250

Open from 8 a.m. to 5 p.m. Monday through Friday. Specialists are available to provide information regarding federal assistance, State of Florida Reemployment Assistance, local programs, non-profit agencies, and other resources. Residents may be eligible to receive assistance with some of the following costs:

- Temporary mortgage payment, rent payment, or utility payments for residents financially impacted by COVID-19.
- Utility late fees and disconnections for residents financially impacted by COVID-19.

Resident Assistance Inquiries may also be submitted to housing@sjcfl.us.

SJC COVID-19 Business Assistance Hotline – 904.209.6050

Open from 8 a.m. to 5 p.m. Monday through Friday, to help local businesses obtain information about Federal, State, and local funding, tax incentives, and resources designed to assist during the COVID-19 health emergency. Assist businesses in navigating available Federal and State programs, including:

- Federal Paycheck Protection Program Loans (PPP)
- SBA Economic Injury Disaster Loans (EIDL)
- SBA Small Business Debt Relief Program
- Small Business Tax Provisions
- Other relevant programs

Business Assistance Inquiries may also be submitted to ecodev@sjcfl.us.

- Child Life Disaster Relief mission is to empower and support children and families in crises by integrating child life professionals' services into impacted communities. Through individualized direct services, community outreach, education, and research, Child Life Disaster Relief mitigates the effects of traumatic events on children and families. For further information visit their at <https://cldisasterrelief.org>
- **State of Florida**
 - DEO has created a dashboard to provide information relating to the state's unemployment and reemployment assistance, including unemployment claims by industry: http://lmsresources.labormarketinfo.com/covid19/initial_claims.html
 - SBA Disaster Relief Loan – loans up to the lesser of 12 months expenses of \$2 million, 3.75% interest rate, no fees, up to 30-year terms. To apply, visit www.sba.gov/disaster/apply-for-disaster-loan.
 - If a Floridian's employment has been negatively impacted as a result of the mitigation efforts in Florida to stop the spread of COVID-19, they may be eligible to receive Reemployment Assistance. <http://www.floridajobs.org/Reemployment-Assistance-Service-Center/reemployment-assistance/claimants/apply-for-benefits>
 - Information regarding the Supplemental Nutrition Assistance Program (SNAP) can be found at: <https://www.myflfamilies.com/covid19/access.shtml>
 - Florida Attorney General Price Gouging Hotline: 1-866-966-7226

- Price gouging is legally defined as when the price of a necessary commodity, is sold at a price “significantly” higher than its average over the last 30 days.
 - Florida Department of Business & Professional Regulation
 - If you have any questions on concerns regarding bar/nightclub and restaurant closures or short term rentals, as well as restrictions on short term rentals you may call the main DBPR Customer Contact Center at (850) 487-1395. You can also monitor the main DBPR website at <http://www.myfloridalicense.com/dbpr/> .
- **Federal**
 - CARES Act Paycheck Protection Program – loans up to the lesser of 2.5 time’s average monthly payroll expenses or \$10 million, up to 4% interest, no fees, 10-year term. For more information, visit www.sbc.senate.gov/public.

Resources for Official Information

St. Johns County Emergency Operations Center Citizens Information Center: 904-824-5550
 Florida Department of Health - St. Johns: 904-209-3250
 Centers for Disease Control: <https://www.cdc.gov/coronavirus/2019-ncov/index.html>
 Florida Department of Health: <http://www.floridahealth.gov/diseases-and-conditions/COVID-19/index.html>
 Florida Governors COVID-19 Hotline: 1-866-779-6121 (open 24 hours a day)
 Florida Division of Emergency Management: <https://www.floridadisaster.org/>
 St. Johns County Government Coronavirus Response: <http://www.sjcfl.us/coronavirus/>

Federal/State/Local Declarations of Emergency

Each of the Governors Executive Orders can be found here:
<https://www.flgov.com/2020-executive-orders/>

Local State of Emergency	Number: 20-01/20-02/20-04 /20-06/20-08/20-09/20-11	Dated:	4/28/20
St. Johns County Emergency Proclamation	Number: 20-03/20-05/20-07	Dated:	3/24/20
St. Johns County Emergency Order	Number: 20-01	Dated:	3/28/20
St. Johns County Emergency Order	Number: 20-02	Dated:	3/28/20
St. Johns County Emergency Order	Number: 20-03	Dated:	4/6/20
St. Johns County Emergency Order	Number: 20-04	Dated:	4/17/20
St. Johns County Emergency Order	Number: 20-05	Dated:	5/1/20
National Emergency COVID-19	Number: HQ-20-017	Dated:	3/13/20
Governors Executive Orders	https://www.flgov.com/2020-executive-orders/		
Fish and Wildlife Conservation Commission Executive Order	Number: 20-09	Dated:	3/27/20
Declaration of Public Health Emergency	State Surgeon General	Dated:	3/1/20

Safety Message

- For information regarding how to prepare your workplace for COVID-19 please visit the following: <https://www.osha.gov/Publications/OSHA3990.pdf>
- Questions about cloth face coverings to help slow the spread of COVID-19 - <https://www.cdc.gov/coronavirus/2019-ncov/prevent-getting-sick/diy-cloth-face-coverings.html>

- Washing your hands frequently with soap and water for at least 20 seconds. If soap and water are not available, use an alcohol-based hand sanitizer with at least 60% alcohol.
- Avoiding close contact with people who are sick and stay home if you are sick.
- Feeling anxious, scared, or nervous about COVID-19? Text CARE4U to 741741 from anywhere, anytime, about any type of crisis. A trained Crisis Counselor receives the text and responds, all from a secure online platform. The volunteer Crisis Counselor will help you cope with the current events. Provided by Flagler Health + Care Connect.

To prevent the spread of disease, follow guidance from official sources at the Centers for Disease Control (www.cdc.gov) and the Florida Department of Health (www.floridahealth.gov).



Receive alerts about emergencies by signing up for the St. Johns County Emergency Notification System, Alert St. Johns. This system enables us to provide you with critical information quickly in a variety of situations, such as severe weather, unexpected road closures, water advisories, missing persons, evacuations of buildings or neighborhoods and incidents that may threaten public safety.

<https://member.everbridge.net/index/892807736725582#/login>

The next Situation Report will be issued Monday at 4:00 pm unless conditions dictate an earlier report.

St. Johns County Emergency Management

100 EOC Drive | St. Augustine, FL 32092

Phone: 904-824-5550 | Fax: 904-824-9920

www.sjcemergencymanagement.com