



St. Johns County Board of County Commissioners

Communications Division

St. Johns County Utilities Payment System Issues

St. Johns County Utilities Department online and phone payment system is currently not operational.

Until this issue is resolved, there will be no disconnections for non-payment or late fees incurred during this time. When the St. Johns County Utility Department opens for normal operating hours, you may call 904-209-2700 to speak with a customer service representative to pay your bill directly.

For more information regarding the impacts of Hurricane Irma, please visit www.sjcfl.us/hurricane or call the St. Johns County Emergency Management hotline at 904.824.5550.