

EXHIBIT 3

PERFORMANCE OUTCOME REPORT

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Provider Name: Safety Shelter of St. Johns Co. dba Betty Griffin House

Reporting Period: ___10/01/10-03/31/11
___X_04/01/11-09/30/11

Program: Domestic Violence/Sexual Assault Protective Services (2109.75 Units Annually/10 program services X .0857 (8.57%) of units in each program)

Outcome # 1 : Provide secure, safe emergency shelter to new clients

Service Description: Shelter Nights

Required Documentation: Notation on "Client Service Logs"

(Column 1) Projected # Served Annually	(Column 2) Actual # Served Year to Date	(Column 3) Total # Achieving Outcome Year to Date	(Column 4) % Clients Achieving Outcome (Column 2/Column 3)
401.75 nights	11296	11296	100%

Outcome # 2 : Provide secure, safe transitional housing to clients

Service Description: Transitional Housing Bed Nights

Required Documentation: Notation on "Client Service Logs"

(Column 1) Projected # Served Annually	(Column 2) Actual # Served Year to Date	(Column 3) Total # Achieving Outcome Year to Date	(Column 4) % Clients Achieving Outcome (Column 2/Column 3)
235 nights	5001	5001	100%

Outcome # 3: Increase Crisis Intervention services and provide referrals of available resources for criminal justice and other caller needs

Service Description: Telephone Crisis Calls

Required Documentation: Documentation on “Crisis Call/Intake forms”

(Column 1)	(Column 2)	(Column 3)	(Column 4)
Projected # Served Annually	Actual # Served Year to Date	Total # Achieving Outcome Year to Date	% Clients Achieving Outcome (Column 2/Column 3)
112 calls	1573	1573	100%

Outcome # 4: Provide information and referral services of available resources for criminal justice and other needs

Service Description: Telephone Crisis Callers

Required Documentation: Documentation on “Crisis Call/Intake forms” and Client Service Logs

(Column 1)	(Column 2)	(Column 3)	(Column 4)
Projected # Served Annually	Actual # Served Year to Date	Total # Achieving Outcome Year to Date	% Clients Achieving Outcome (Column 2/Column 3)
309 callers	1573	1573	100%

Outcome # 5: Increase awareness of how to handle emotions and behaviors resulting from domestic/sexual violence

Service Description: Support Groups

Required Documentation: Recorded by attendance records and notation on “Client Service Logs”

(Column 1) Projected # Served Annually	(Column 2) Actual # Served Year to Date	(Column 3) Total # Achieving Outcome Year to Date	(Column 4) % Clients Achieving Outcome (Column 2/Column 3)
75 attendees	628	628	100%

Outcome # 6: Increase awareness of how to handle emotions and behaviors resulting from domestic/sexual violence

Service Description: Individual Counseling

Required Documentation: Recorded by attendance records and notation on “Client Service Logs”

(Column 1) Projected # Served Annually	(Column 2) Actual # Served Year to Date	(Column 3) Total # Achieving Outcome Year to Date	(Column 4) % Clients Achieving Outcome (Column 2/Column 3)
470 hours	4599	4599	100%

Outcome # 7: Increase client access to local resources

Service Description: Case Management

Required Documentation: Notation on “Client Service Logs”

(Column 1) Projected # Served Annually	(Column 2) Actual # Served Year to Date	(Column 3) Total # Achieving Outcome Year to Date	(Column 4) % Clients Achieving Outcome (Column 2/Column 3)
28 clients	1121	1121	100%

Outcome # 8 : Decrease incidents of repeat abuse by perpetrators and increase safety of clients

Service Description: Safety Planning to assess lethality and planned safety needs

Required Documentation: Notation on “Client Service Logs”

(Column 1) Projected # Served Annually	(Column 2) Actual # Served Year to Date	(Column 3) Total # Achieving Outcome Year to Date	(Column 4) % Clients Achieving Outcome (Column 2/Column 3)
124 safety plans	1418	1418	100%

Outcome # 9 : Increase representation for civil legal protection

Service Description: Injunctions for Protection

Required Documentation: Notation on “Client Service Logs”

(Column 1) Projected # Served Annually	(Column 2) Actual # Served Year to Date	(Column 3) Total # Achieving Outcome Year to Date	(Column 4) % Clients Achieving Outcome (Column 2/Column 3)
10 IFP's	144	144	100%

Outcome # 10 : Improve knowledge and awareness of domestic/sexual violence in the community and workplace.

Service Description: Community and Professional Educational Trainings

Required Documentation: Notation on training sign-in sheets

(Column 1) Projected # Served Annually	(Column 2) Actual # Served Year to Date	(Column 3) Total # Achieving Outcome Year to Date	(Column 4) % Clients Achieving Outcome (Column 2/Column 3)
345 attendees	10,628	10,628	100%