

EXHIBIT 3

PERFORMANCE OUTCOME REPORT

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Provider Name: St. Johns County Council on Aging, Inc.

Reporting Period: X 10/01/10-03/31/11
X 04/01/11-09/30/11

Program: Sunshine Center: Adult Day Care – Respite for Caregiver

Outcome # 1: Age in Place: To prevent or delay institutionalization of medically at-risk, frail, or cognitively impaired adults and allot respite for their caregivers.

Service Description: The Sunshine Center provides an enjoyable, activity based environment for adults who live in the community, are unable to function safely on their own, and are dependent upon at least one caregiver. At the same time, caregivers are given respite time, education , and caregiver support.

Required Documentation: Attendance records, enrollment rosters, case records and discharge reports.

(Column 1) Projected # Served Annually	(Column 2) Actual # Served Year to Date	(Column 3) Total # Achieving Outcome Year to Date	(Column 4) % Clients Achieving Outcome (Column 2/Column 3)
50	38	38	100%

Outcome # 2: Age with Safety and Security in Elderly-Friendly Environment: Medically at-risk, frail and/or cognitively impaired adults living in the community, who meet admission criteria and attend this Adult day Care, will be provided a protective, nurturing environment with therapeutic, social and health activities and services.

Service Description: The Sunshine Center meets all of the quality assurance standards set by the State of Florida Agency for Health care Administration for Adult Day Care. Staff are screened and well trained in the care of elders with special needs. By placing an emphasis on the individual’s assistance and safety needs. We strive to minimize injuries, and undue hospitalizations.

Required Documentation: Employee files with Background Records, Staff training records to include Dementia Care, Current Emergency Management Plan, Incident Reports

(Column 1) Projected # Served Annually	(Column 2) Actual # Served Year to Date	(Column 3) Total # Achieving Outcome Year to Date	(Column 4) % Clients Achieving Outcome (Column 2/Column 3)
50	38	38	100%

Outcome # 3: Age with Dignity: Adult Day Care attendees will maintain as much of their independence and choices in the ADC Center for as long as possible.

Service Description: Upon admission to the program, each Sunshine Center Attendee is evaluated for a plan of care based on their cognitive and functional abilities. This care plan is updated monthly, or sooner if needed. Through this process, individuals are able to maintain as much of their independence and choices as possible, while receiving assistance in those areas where there is a genuine need. Activities offered will be stage appropriate to the individual.

Required Documentation: Individualized Care Plans geared toward attendees likes and abilities, Participant Assessment review by Nursing and Functional Assessment Staging by caregivers and staff.

(Column 1)	(Column 2)	(Column 3)	(Column 4)
Projected # Served Annually	Actual # Served Year to Date	Total # Achieving Outcome Year to Date	% Clients Achieving Outcome (Column 2/Column 3)
50	38	38	100%

Outcome # 4: Age with Purpose: Attendees will be exposed to ability driven activities geared toward accomplishment and success.

Service Description: Our hourly activity program is designed to provide ability driven daily exercise, art & craft, cognitive stimulation, current events, group games, socialization, horticulture, pet and music therapy. It is through the emphasis on one's abilities, that the individual can experience accomplishment, success and self worth.

Required Documentation: Stage driven Care Plans and Activity Schedules

(Column 1)	(Column 2)	(Column 3)	(Column 4)
Projected # Served Annually	Actual # Served Year to Date	Total # Achieving Outcome Year to Date	% Clients Achieving Outcome (Column 2/Column 3)
50	38	38	100%

Instructions: *Outcome:* What is the desired result of the program? *Service Description:* How is the result being accomplished? *Required Documentation:* What written documentation is being collected to support the results? *Column 1* – Total annual number of clients projected to be served in this program per proposal. *Column 2* – Actual number of clients served in program year to date. *Column 3* – Total number of clients served that met outcome. *Column 4* – Percent of clients served that met outcome (column 2 divided by column 3)