

EXHIBIT 3

PERFORMANCE OUTCOME REPORT

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Provider Name: St. Johns County Council on Aging, Inc.

Reporting Period: X 10/01/10-03/31/11
X 4/01/11-09/30/11

Program: CCE/Community Care for the Elderly

Outcome # 1: Clients served will Age in Place – Increased ability of community elders to remain at home, delaying or avoiding nursing home placement.

Service Description: Provide case management to coordinate community services; Personal Care, Homemaking, Respite, Day Care, Home Delivered Meals

Required Documentation: Agency Statistics, Annual Assessments

| (Column 1) | (Column 2) | (Column 3) | (Column 4) |
|-----------------------------|------------------------------|--|---|
| Projected # Served Annually | Actual # Served Year to Date | Total # Achieving Outcome Year to Date | % Clients Achieving Outcome (Column 2/Column 3) |
| 170 | 92 | 92 | 100% |

Outcome # 2: Clients served will Age with Purpose – Caregivers will continue to provide care for as long as possible, delaying or preventing placement of elders in nursing home.

Service Description: Provide caregiver counseling, day care, and respite care.

Required Documentation: Agency statistics

| (Column 1) | (Column 2) | (Column 3) | (Column 4) |
|-----------------------------|------------------------------|--|---|
| Projected # Served Annually | Actual # Served Year to Date | Total # Achieving Outcome Year to Date | % Clients Achieving Outcome (Column 2/Column 3) |
| 170 | 92 | 92 | 100% |

Outcome # 3: Clients served will Age with Security – Target services to elders most in need.

Service Description: Utilize Department of Elder Affairs Prioritization method, placing elders with the highest priority scores (greatest need) on the CCE program.

Required Documentation: Agency Statistics, DOEA monitoring

| (Column 1) | (Column 2) | (Column 3) | (Column 4) |
|-----------------------------|------------------------------|--|---|
| Projected # Served Annually | Actual # Served Year to Date | Total # Achieving Outcome Year to Date | % Clients Achieving Outcome (Column 2/Column 3) |
| 170 | 92 | 92 | 100% |

Outcome # 4 : Clients served will Age with Dignity – Effectively manage CCE program budget to maximize consumer services

Service Description: Case management staff will utilize informal community resources, assistive devices and environmental modification to increase client capacity, collaborating with other agencies as needed.

Required Documentation: Agency statistics, Annual assessments and Care Plans

| (Column 1) | (Column 2) | (Column 3) | (Column 4) |
|-----------------------------|------------------------------|--|---|
| Projected # Served Annually | Actual # Served Year to Date | Total # Achieving Outcome Year to Date | % Clients Achieving Outcome (Column 2/Column 3) |
| 170 | 92 | 92 | 100% |

Instructions: *Outcome:* What is the desired result of the program? *Service Description:* How is the result being accomplished? *Required Documentation:* What written documentation is being collected to support the results?
Column 1 – Total annual number of clients projected to be served in this program per proposal. **Column 2** – Actual number of clients served in program year to date. **Column 3** – Total number of clients served that met outcome. **Column 4** – Percent of clients served that met outcome (column 2 divided by column 3)