

EXHIBIT 3

PERFORMANCE OUTCOME REPORT

Page 1 of 2

Provider Name: St. Johns County Council on Aging, Inc.

Reporting Period: X10/01/10-03/31/11
X 04/01/11-09/30/11

Program: OAA/Title III Older Americans Act

Outcome # 1: Clients served are able to age in Place, remaining active in their homes and community.

Service Description: Provide congregate or home delivered meals. Conduct congregate meal screening and screening assessment on a yearly basis for each client. Provide regularly scheduled nutrition education programs and nutrition handouts. Outreach to locate and inform older individuals about the availability of services. Provide homemaking services and Chore services for small repairs. Provide transportation to congregate meal site. Provide telephone reassurance. Provide information, referral and counseling. Provide education, recreation and health support at congregate meal site.

Required Documentation: Individual client records, attendance rosters. Meals on Wheels delivery rosters, congregate meal sit documentation and menus from congregate and MOW programs.

(Column 1) Projected # Served Annually	(Column 2) Actual # Served Year to Date	(Column 3) Total # Achieving Outcome Year to Date	(Column 4) % Clients Achieving Outcome (Column 2/Column 3)
503	726	726	100%

Outcome # 2: Clients served are able to Age with Security. Receiving prompt and appropriate services that provide healthy and secure environments.

Service Description: Provide chore and homemaking services, telephone reassurance, health support and recreation programs, transportation and congregate or home delivered meals.

Required Documentation: Individual client records, congregate meal site program rosters, transportation manifests, MOW rosters.

(Column 1) Projected # Served Annually	(Column 2) Actual # Served Year to Date	(Column 3) Total # Achieving Outcome Year to Date	(Column 4) % Clients Achieving Outcome (Column 2/Column 3)
503	726	726	100%

Outcome # 3: Clients served Age with Purpose. Participate in community and combat loneliness, isolation and depression.

Service Description: Provide congregate meals, transportation to congregate meal site, recreation, education and health support programs, and information, nutrition education, referral and counseling.

Required Documentation: Congregate meal site program rosters, transportation manifests and individual client records.

(Column 1) Projected # Served Annually	(Column 2) Actual # Served Year to Date	(Column 3) Total # Achieving Outcome Year to Date	(Column 4) % Clients Achieving Outcome (Column 2/Column 3)
503	610	610	100%

Outcome # 4: Clients served Age with Wellness and Longevity, evidencing healthy aging.

Service Description: Provide congregate meal site programming in education, recreation and health support, congregate meals, home delivered meals, and nutrition education.

Required Documentation: Congregate meal site program rosters, health screening documentation, MOW rosters.

(Column 1) Projected # Served Annually	(Column 2) Actual # Served Year to Date	(Column 3) Total # Achieving Outcome Year to Date	(Column 4) % Clients Achieving Outcome (Column 2/Column 3)
503	726	726	100%

Instructions: *Outcome:* What is the desired result of the program? *Service Description:* How is the result being accomplished? *Required Documentation:* What written documentation is being collected to support the results?

Column 1 – Total annual number of clients projected to be served in this program per proposal. **Column 2** – Actual number of clients served in program year to date. **Column 3** – Total number of clients served that met outcome. **Column 4** – Percent of clients served that met outcome (column 2 divided by column 3)

S:\INTSVCS\STANDARD FORMS\PFR Outcomes Report 2006.doc