

EXHIBIT 3

PERFORMANCE OUTCOME REPORT

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Provider Name: St. Johns County Council on Aging, Inc.

Reporting Period: X 10/01/10-03/31/11
X 04/01/11-09/30/11

Program: __OAA/Home Delivered Meals Wait List Reduction__

Outcome # 1: Clients served will Age with Security – St. Johns County elders in need will receive a home delivered meal without an extended waiting period.

Service Description: Home delivered meals will be provided to elders after telephone interview assuring criteria is met: 1. over 60 years of age 2. functionally impaired 3. living alone or with a disabled caregiver

Required Documentation: Monthly statistics

(Column 1) Projected # Served Annually	(Column 2) Actual # Served Year to Date	(Column 3) Total # Achieving Outcome Year to Date	(Column 4) % Clients Achieving Outcome (Column 2/Column 3)
317	81	81	100%

Outcome # 2: Clients served will Age with Dignity – Improve the nutritional status of community elders

Service Description: Provide certified nutritious home delivered meals and nutrition education information

Required Documentation: Monthly statistics, satisfaction survey

(Column 1) Projected # Served Annually	(Column 2) Actual # Served Year to Date	(Column 3) Total # Achieving Outcome Year to Date	(Column 4) % Clients Achieving Outcome (Column 2/Column 3)
317	81	81	100%

Instructions: *Outcome:* What is the desired result of the program? *Service Description:* How is the result being accomplished? *Required Documentation:* What written documentation is being collected to support the results?

Column 1 – Total annual number of clients projected to be served in this program per proposal. **Column 2** – Actual number of clients served in program year to date. **Column 3** – Total number of clients served that met outcome. **Column 4** – Percent of clients served that met outcome (column 2 divided by column 3)

Outcome # 3: Clients will Age with Security – Elders on Wait List Reduction program will be assessed to determine need for additional services.

Service Description: Complete Dept of Elder Affairs Prioritization Assessment for clients on Wait List Reduction program, placing on waiting lists for other needed programs and services. Refer for community resources as needed.

Required Documentation: DOEA Prioritization Ranking Report

(Column 1) Projected # Served Annually	(Column 2) Actual # Served Year to Date	(Column 3) Total # Achieving Outcome Year to Date	(Column 4) % Clients Achieving Outcome (Column 2/Column 3)
317	81	81	100%

Outcome # 4: Clients served will Age with Wellness and Longevity avoiding or delaying nursing home placement.

Service Description: Provide home delivered meals to functionally impaired elders, allowing them to remain independent in their own homes as long as possible.

Required Documentation: Monthly statistics

(Column 1) Projected # Served Annually	(Column 2) Actual # Served Year to Date	(Column 3) Total # Achieving Outcome Year to Date	(Column 4) % Clients Achieving Outcome (Column 2/Column 3)
317	81	81	100%

Instructions: *Outcome:* What is the desired result of the program? *Service Description:* How is the result being accomplished? *Required Documentation:* What written documentation is being collected to support the results? *Column 1* – Total annual number of clients projected to be served in this program per proposal. *Column 2* – Actual number of clients served in program year to date. *Column 3* – Total number of clients served that met outcome. *Column 4* – Percent of clients served that met outcome (column 2 divided by column 3)

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