

EXHIBIT 3

PERFORMANCE OUTCOME REPORT

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Provider Name: Northeast Florida Community Action Agency **Reporting Period:** 10/01/10-03/31/11
x_04/01/11-09/30/11

Program: Emergency Services Program/Youth Development Program

Outcome # 1: By September 30, 2011, 160 eligible households will have their emergency needs reduced or eliminated.

Service Description: Clients are provided services to alleviate their emergency needs.

Required Documentation: Agency Vouchers and Case Notes.

(Column 1) Projected # Served Annually	(Column 2) Actual # Served Year to Date	(Column 3) Total # Achieving Outcome Year to Date	(Column 4) % Clients Achieving Outcome (Column 2/Column 3)
160	221	210	95%

Outcome # 2: By September 30, 2011, 30 eligible seniors will improve their physical and nutritional health,

Service Description: Clients are provided services to alleviate their emergency needs.

Required Documentation: Agency Vouchers and Case Notes.

(Column 1) Projected # Served Annually	(Column 2) Actual # Served Year to Date	(Column 3) Total # Achieving Outcome Year to Date	(Column 4) % Clients Achieving Outcome (Column 2/Column 3)
30	30	27	90%

Outcome # 3: By September 30, 2011, 30 of 35 low income youths will improve their physical and emotional growth.

Service Description: Youth will participate in activities to improve their health.

Required Documentation: Activity list, rosters (sign-in), vouchers, receipts, and client case notes

(Column 1)	(Column 2)	(Column 3)	(Column 4)
Projected # Served Annually	Actual # Served Year to Date	Total # Achieving Outcome Year to Date	% Clients Achieving Outcome (Column 2/Column 3)
30	62	53	85%

Outcome # 4: By September 30, 2011, 20 at risk youths will increase their academic skills for school success by participating in after school tutoring programs.

Service Description: Youth will participate in activities such as tutoring and other educational enhancements to improve school performance.

Required Documentation: School Reports Cards and Case Notes.

(Column 1)	(Column 2)	(Column 3)	(Column 4)
Projected # Served Annually	Actual # Served Year to Date	Total # Achieving Outcome Year to Date	% Clients Achieving Outcome (Column 2/Column 3)
20	28	25	89%

Outcome # 5: By September 30, 2011, 20 at risk youths enrolled in program will acquire job skills.

Service Description: Youth will participate in activities such as summer job training and computer training to gain employment skills.

Required Documentation: Activity rosters and case notes listing participation in training programs.

(Column 1)	(Column 2)	(Column 3)	(Column 4)
Projected # Served Annually	Actual # Served Year to Date	Total # Achieving Outcome Year to Date	% Clients Achieving Outcome (Column 2/Column 3)
20	52	41	79%

Outcome # 6: By September 30, 2011, 20 at risk youths enrolled in program will avoid risk-taking behaviors for at least 120 days.

Service Description: Youth will participate in positive community activities.

Required Documentation: School report cards and case notes.

(Column 1) Projected # Served Annually	(Column 2) Actual # Served Year to Date	(Column 3) Total # Achieving Outcome Year to Date	(Column 4) % Clients Achieving Outcome (Column 2/Column 3)
20	20	18	90%

Instructions: *Outcome:* What is the desired result of the program? *Service Description:* How is the result being accomplished? *Required Documentation:* What written documentation is being collected to support the results? *Column 1* – Total annual number of clients projected to be served in this program per proposal. *Column 2* – Actual number of clients served in program year to date. *Column 3* – Total number of clients served that met outcome. *Column 4* – Percent of clients served that met outcome (column 2 divided by column 3)

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