

Restore St. Johns

St. Johns County Hurricane Housing Recovery Program

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What's Restore St. Johns? Restore St. Johns is a county-based housing recovery program to help eligible St. Johns County homeowners who experienced home damage during Hurricane Matthew and continue to have unmet recovery needs.

1



REGISTRATION

Registration will take 15-30 minutes, and no documentation is required. It can be completed online at www.sjcfl.us/restore or by calling 904.209.1280 for further information on how to register.

Assistance is also provided at our office located at the St. Johns County Health and Human Services Center, 200 San Sebastian View Room 2206, St. Augustine, FL 32084. Office hours are Monday through Friday, 8:30 a.m. to 5:00 p.m.

Eligible registrants will then move forward to step 2.

2



APPLICATION

Homeowners who meet the program requirements are invited to complete the assistance application. A case manager will be assigned, and will contact you to schedule an appointment.

3



ELIGIBILITY

Our program team will review applications and supporting documentation to verify that homeowners meet all of the eligibility requirements for the program. Assisting low- to moderate- income homeowners is a program priority.

4



HOME DAMAGE ASSESSMENT

During this scheduled appointment, inspectors will inspect work already completed and determine the remaining repairs needed to complete the home. Our team will also send inspectors to test for lead-based paint in homes constructed prior to 1978.

5



ENVIRONMENTAL REVIEW

This federally required environmental review is the process of reviewing a project and its potential environmental impact to determine whether it meets federal, state and local environmental standards. This review is conducted on the property surrounding the home.

6



AWARD DETERMINATION

The program will use a formula to calculate the awarded amount. Award amounts may be reduced if benefits were received from insurance or other federal recovery resources.

7



GRANT AGREEMENT

Once these steps are complete, Restore St. Johns staff will contact eligible applicants and schedule the closing. At the closing, applicant will meet with staff and the Construction Contractor hired by the County to review and sign the grant agreement. Applicant will have the opportunity to accept or appeal the award funding. Expectations for applicant and construction contractor will be established during closing.

8



REPAIR, REBUILD OR REPLACEMENT

Once the grant agreement is complete, the repair, rebuild or replacement process will begin. The program will pay the contractor directly for eligible repairs.

