



FOR IMMEDIATE RELEASE

St. Johns County Utility Department Issues Retraction of Boil Water Notice for Northeast St. Johns County

ST. JOHNS COUNTY, Florida, August 24, 2023, 9 a.m. – A retraction notice has been issued to lift the precautionary boil water notice for St. Johns County Utility Department (SJCUD) customers along U.S. 1, located north of Stokes Landing, south of County Road 210 West, and along International Golf Parkway east of St. Marks Pond. This area includes but is not limited to the Twin Creeks, Beacon Lakes, Walden Chase, Palencia, Las Calinas, Florentine, and Kensington communities.

The boil water notice had been in effect since Tuesday, Aug. 22, at 3:30 p.m. Due to a damaged JEA water main on U.S. 1 in southern Duval County, customers in that area and Northeast St. Johns County were experiencing low-pressure water or water outages. JEA has completed lab tests showing the water is safe for consumption and issued a retraction notice for JEA customers as well.

St. Johns County Emergency Management encourages residents to sign up for the Alert St. Johns emergency notification system at www.sjcemergencymanagement.com. This system enables SJCEM to quickly provide the public with critical information in a variety of situations, such as severe weather, unexpected road closures, water advisories, missing persons, evacuations of buildings or neighborhoods, and incidents that may threaten public safety. Residents will receive time-sensitive messages by the method of their choice, such as home, mobile, or business phones, email addresses, text messages, and more.

In conjunction with Alert St. Johns, SJCEM is using Nixle Alerts to provide another way for the public to stay updated with relevant information from the St. Johns County Emergency Operations Center. Any individual can text StJohnsEOC to 888777 to opt-in to receive notifications through SMS text messages. Nixle does not charge for this service, but carrier message and data rates may apply. SJCEM will use this service to alert residents of public safety advisories, natural and human-caused disasters, and other significant events that may impact the community.

For additional information, citizens may call the SJCUD Boil Water Notice Hotline at 904-209-2731 or visit the SJCUD website at www.sjcutility.us.

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Media Contact:

Wayne Larson, St. Johns County Director of Public Affairs

Cell Phone: 904-426-2128

Office Phone: 904-209-0542

Email: wlarson@sjcfl.us