

# St. Johns County

St. Johns County is located in the northeastern part of the state of Florida. The county was established in 1821. It is one of the two original counties established after Florida became part of the United States. Today,St. Johns County is the eighth-fastest growing county in the country.



# AT A GLANCE

Area of Response:

608 Square Miles

- Urban
- Suburban
- Rural

Population:

292,466 (2021)

Median Household

Income:

\$91,602

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# **BOARD OF COUNTY COMMISSIONERS**



**Christian Whitehurst - Chair** District 1



Sarah S. Arnold - Vice-Chair District 2



Roy Alaimo District 3



Krista Joseph District 4



Henry Dean District 5



In Memory
Paul Waldron
November 5, 1968 - October 18, 2022

# FIRE CHIEF SCOTT BULLARD

2022 was a year of continued growth for St. Johns County Fire Rescue (SJCFR) and for our community. As this Annual Report will detail, St. Johns County continues to be a destination for new residents and visitors alike. SJCFR is and will always be a service based organization planning and developing a service model designed to support and care for the community. The goal of this Annual Report is to provide for the community a snapshot of 2022 highlighting the activities and accomplishments of SJCFR. My hope is that this report gives you a data based perspective of the services provided by your fire rescue department. I would like to thank our Board of County Commissioners and St. Johns County Administration for the continued support of the Department in helping us meet the needs of the community.



I was appointed as the Interim Fire Rescue Chief in January of 2023 and named Fire Rescue Chief in May of 2023. I can truly say this opportunity has challenged me and reminded me why I have always prepared for this day. My expectations, goals and vision for this department are great, and I look forward to serving this department and this community as we move into the future.

My message to the Department has always been to take care of our citizens and remain prepared mentally and physically to respond in their time of need. We will respond and care for the community at the highest level each and every time we are called upon. It is the reason we took this job and this is what should continue to drive us towards success. The future of SJCFR is bright and I firmly believe we will be the standard by which all other departments are measured. We have an incredible group of men and women serving this community and I look forward to the impact we will have on St. Johns County.

One of my goals as the Chief is to maintain open and honest communication to the Department and Community. If you have questions or would like further information about this report or the department you can reach out to us at fireadmin@sjcfl.us or 209-1700.

Thank you all and stay safe! Respectfully,

Scott Bullard, Fire Rescue Chief

# **MISSION STATEMENT**

Dedicated to the highest standards of professionalism in public safety and life-saving services with the commitment to serve, ability to perform and the courage to act.

# Command Staff



Scott Bullard

Fire Rescue Chief



Jeremy B. Robshaw

Assistant Fire Rescue Chief





Dr. Kerry Bachista

**Medical Director** 

# **Command Staff**

# **Section Chiefs**

Dusty Wilson
Logistics and Planning



Patrick Welch
Operations



Eric Hellstrom
Finance and Support
Services



**Deputy Chiefs** 

Joel Sneed
Special Operations



Stephanie Whaley Health and Wellness



Robert Dowling Fire Marshal



Robert Snell EMS



Vacant FIRE

# Department Core Values

### **Professional Excellence**

We are public safety professionals...

We believe in the pursuit of professional excellence and the highest professional standards for our department, demonstrating positive character, attitude, competency, and conduct. We are full service in our scope and responses to calls for help—fire, emergency medical, special operations, and prevention. Ensuring a state of constant readiness, we believe that continuous training in all aspects of our career supports professional excellence.

### Integrity

We serve with integrity...

We are held to high standards of trust placed in us by the public and our profession. We value this trust and know that self-discipline is a foundation for our behaviors. As an integral component of our core values, we will employ the highest ethical standards, demonstrating honesty, truth, and ethical behavior.

### Communication

We believe in open and cohesive communications...

We believe in effective communication to support the performance of our organization. We share a common interest and commitment, but may see things from a variety of perspectives. Effective communications within our organization builds trust and respect, encourages learning, and helps to accomplish shared goals.

## **Diversity and Respect**

We believe in diversity and respect our fellow members and those in our communities...

St. Johns County is diverse, and we will treat everyone with the highest degree of dignity, equality, and trust. We respect all individuals and value their contributions. We will respect the diversity of our community by providing compassionate and superior service to all.

### **Health and Safety**

Our very lives depend on our health and safety...

Our health and our safety are intertwined to fulfilling our fire rescue missions. We understand as public safety professionals that we may become called upon to place ourselves between harm and those endangered. We accept risk to rescue a life that can be saved; we will not engage in patently unsafe actions when no life is endangered. We will support one another in developing healthy attitude for the department and its' personnel as a commitment to overall well-being and operational readiness.



### Teamwork/Leadership

Teamwork is our building block towards success...

We believe in the collective value of supporting our team. We seek out the input of all team members at all levels of our organization. Working together will meet our common goals. Knowledge, skills, and abilities are cultivated through our team by our collective leadership. We all have a responsibility to mentor one another.

### Community

Service by our profession and through civic responsibility...

We have the ability to both save and change lives. Calls for help can take many forms. We are committed to active participation in our county by fulfilling our job responsibilities and strengthening our community involvement. Our courage, resources, knowledge, and commitment can be used for good both on and off our calls.

### Innovation

Tradition enhanced and improved through innovation...

Change can modernize and improve our service to our citizens and impact positively the safety of our members. We are committed to advancing change through innovative and progressive thinking that will benefit those that we serve.









SJCFR's largest section is the Operations Section. The Operations Section serves the residents and visitors of St. Johns County 24 hours a day, 365 days a year, by responding to all calls for service covering 608 square miles of St. Johns County, Florida.

St. Johns County Fire Rescue operates 20 staffed suppression apparatus including class A engines, tower ladders, heavy squads and water tankers. These apparatus are stocked with innovative equipment that not only aid in firefighting efforts, but also search and rescue efforts, assisting firefighters in locating victims quickly in house fires. In addition, they also respond with technical rescue, extrication and hazardous materials equipment. All fire apparatus are equipped with emergency medical equipment and respond along with the ambulances to assist with emergency medical care. Emergency Medical Services (EMS) remain the majority of calls for service.

In 2022, SJCFR responded to 27,739 medical calls, a 17% increase over 2021, transporting over 17,512 patients to area hospitals. Because of SJCFR's aggressive approach to caring for cardiac arrest patients, SJCFR currently has a cardiac survival rate for out-of-hospital cardiac arrests well above the national average.

Special Operations encompasses the disciplines of Hazardous Materials and Urban Search and Rescue (USAR). Special Operations involves a team of specially trained firefighters that operate specialized equipment. These firefighters respond to incidents that result in fuel spills, gas releases and other hazardous materials incidents.

They also respond to confined space rescues, trench rescue, high angle rope rescue, structural collapse, large animal rescue, and advanced extrication incidents.

The USAR teams also provide valuable assistance when searching for missing and endangered persons in partnership with local law enforcement agencies.

Calls for service in FY2022

This was a

8.70/0

increase calls for service in FY2021

Both our Hazardous Materials Team as well as our USAR Team have responded regionally as well as throughout the State to assist other agencies with large specialized emergency events.

The Marine Rescue Division is a specialized group within Operations that manages water-related rescue events and seasonal lifeguard training/ staffing throughout St. Johns County. With 42 miles of Atlantic coastline, the Intracoastal Waterway, and the St. Johns River to consider, Marine Rescue responds to a wide variety of emergencies including: vessels in distress, search and rescue, vessel fires, swimmers in distress, medical emergencies, and hazardous material incidents on the water.

St. Johns County Fire Rescue Communications Center handles all of the Fire, EMS and Marine Rescue calls for service for all of St. Johns County and the City of St. Augustine. Our Communications Center is staffed 24 hours a day, 7 days a week and 365 days of the year by 21 employees that are the true "First Responders" as they are the first point of contact for all emergency services. These "First Responders" manage emergency resources for all hazards including: Fire, Medical, Trauma, Hazardous Materials, Technical Rescue, Marine Rescue and Animal Control.

### **Fire Division**

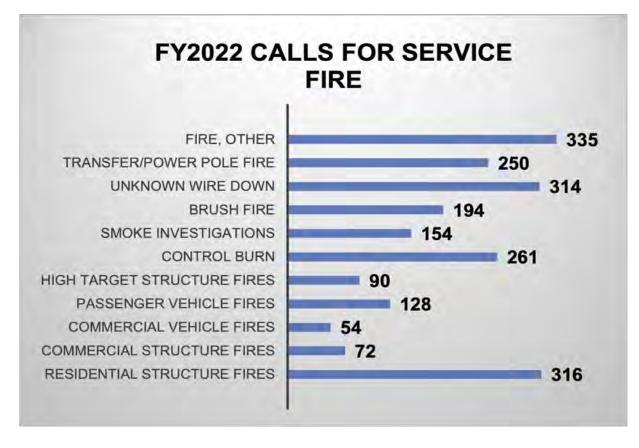
The Fire Division is responsible for developing, coordinating, and delivering fire training to all Operations personnel. The St. Johns County Fire Division and its staff ensure that the Department is fully capable of providing all types of emergency response. Preparation and planning are essential in ensuring a safe, efficient and effective conclusion to an emergency event.

The Fire Division keeps up to date on the Department and Fire Service trends to constantly evaluate the Department's operations and the training delivered. The Fire Division coordinates with all three shift's Battalion Chiefs to track training and keep operations personnel on track to meet any state or federal government requirements.

The Fire Division encompasses and takes pride in being the go-to Division of the Department with an ethos focused on abandoning no task.









# **EMS Division** ST. JOHNS COUNTY FIRE RESCUE PARAMEDIC UNT

### **EMS Division**

St. Johns County Fire Rescue's EMS Division consists of highly trained individuals dedicated to St. Johns County Fire Rescue members. They ensure that department personnel maintain all required state certifications and provide guidance, knowledge, tools, and equipment to department personnel, enhancing their ability to provide the highest level of medical care to the citizens and visitors of our county.

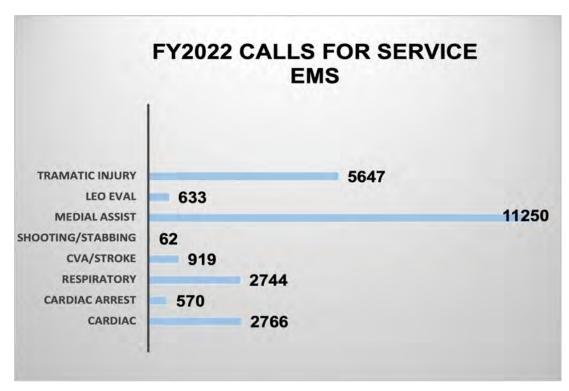
The EMS Division stays updated on new and innovative treatment techniques to improve patient outcomes like advanced patient assessment/care, advanced airway techniques, cardiac arrest treatment, trauma, and pediatric emergencies.

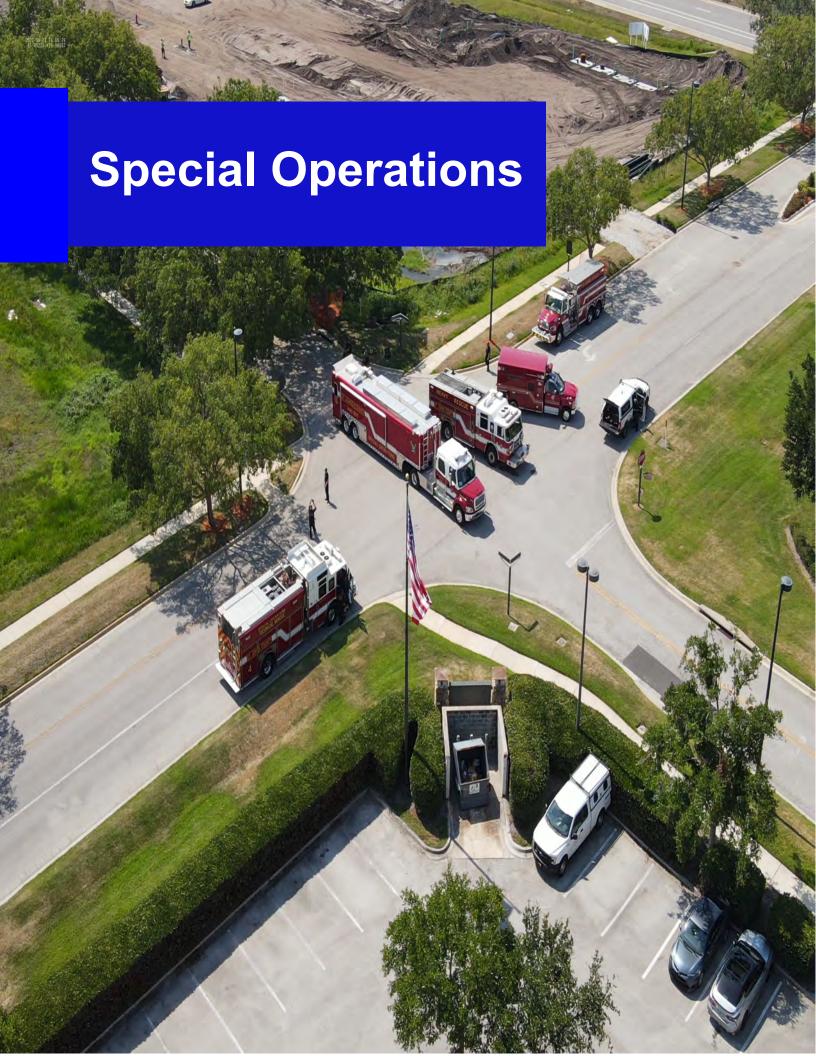
Quality Assurance plays a significant role in maintaining the high level of care we provide. QA reviews patient care reports for accuracy and policy compliance, tracking trends, and collaborates with the department's Medical Director and training staff on ways to improve patient care.

The EMS Division's goal is to prepare for any emergency we may encounter and always provide the highest level of care and compassion to the citizens and visitors we serve.









# **Special Operations**

Special Operations encompasses the disciplines of Hazardous Materials, Urban Search and Rescue (USAR), and Marine Rescue. Special Operations involves the response of highly skilled personnel that operate specialized equipment in extreme conditions.

Hazardous materials (Hazmat) incidents include calls related to the release of industrial chemicals such as chlorine. ammonia, and other hazardous gasses. Additionally, the SJCFR team is trained to respond to and mitigate releases of Weapons of Mass Destruction (WMD). The SJCFR Hazmat team is trained to identify the chemical and minimize the harm by containing the spread and providing the proper protective actions. The team members are equipped with specialized tools, protective gear, and instrumentation such as multi-gas meters and infrared spectrometry, which enable them to classify and contain hazardous materials releases

The Hazmat team is responsible for the decontamination of personnel exposed to hazardous materials, providing medical surveillance to the responders, and offering technical advice and guidance to the incident commander.

Urban Search and Rescue (USAR) is a specialized field within the fire service that involves the rescue (extrication) and initial stabilization of victims in distress in situations involving High/Low Angle Rescue, Confined Space Rescue, Trench Rescue, Vehicle/ Mechanical Extrication, Structural Collapse and Large Area Search. The SJCFR USAR team is also trained in Large Animal Rescue. These responses are considered low frequency and high risk. The team members are required to practice their skills continually, utilizing highly technical abilities and equipment to provide a superior level of public safety while mitigating extreme events.

SJCFR's USAR team is part of the Florida Task Force 5 Urban Search and Rescue Team and deploys throughout the state to major events such as hurricane damage, flooding, and building collapse.





## **Marine Rescue**

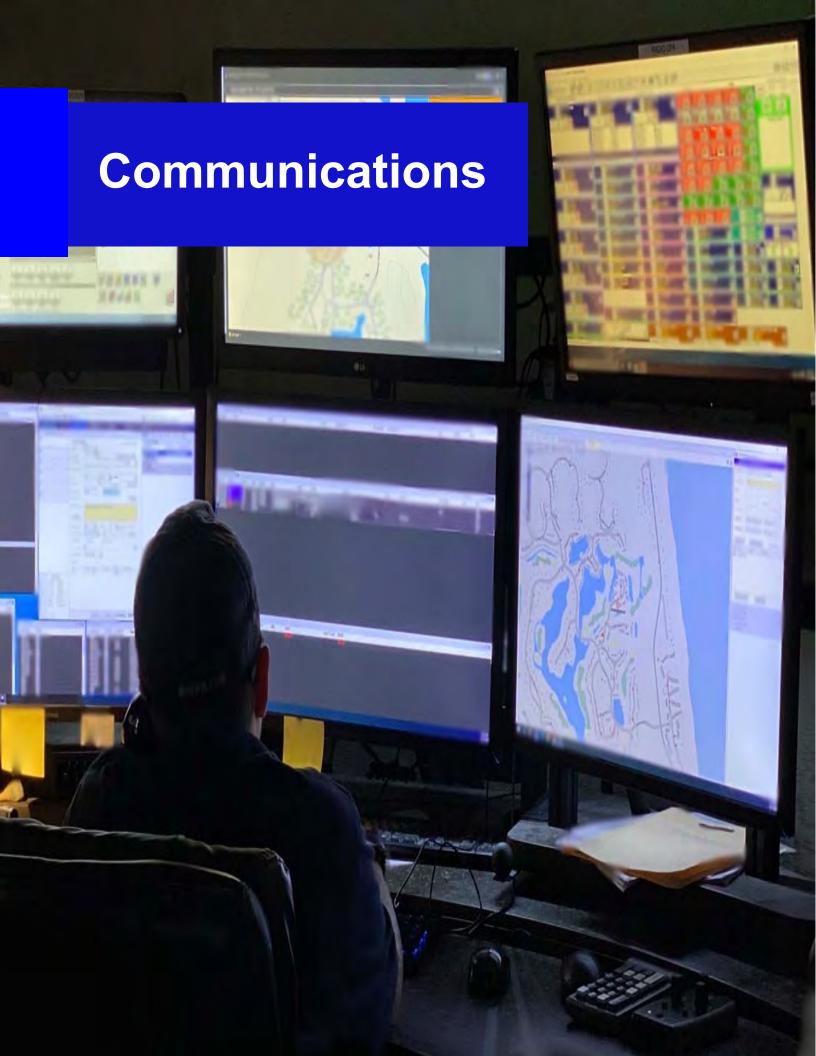
Since 1933, St. Johns County has been providing superior lifesaving services on the county's beaches to residents and visitors alike. Today, St. Johns County Marine Rescue is a part of St. Johns County Fire Rescue (SJCFR). The Marine Rescue Section is recognized as an Advanced Certified Agency through the United States Lifesaving Association (USLA). St. Johns County Fire Rescue and Marine Rescue provides technical water rescue and lifeguard services to the entire 42 ocean front miles, as well as the 216 square miles of inland waterways within St. Johns County.

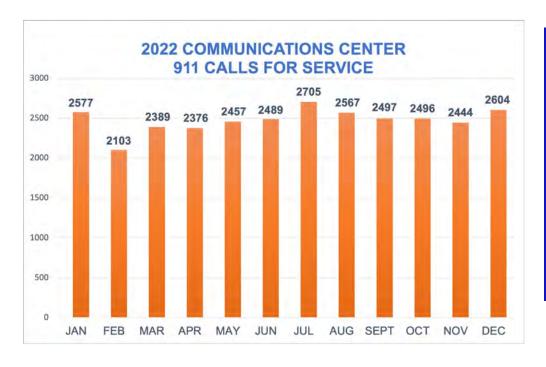
The department employs 4 year-round Fire Rescue personnel dedicated to the Marine Rescue response, and approximately 80 seasonal lifeguards during the seasonal months from May to the end of September. Additionally, over 100 SJCFR firefighters have been cross trained to provide skilled response during Marine Rescue incidents. Each of these individuals passed rigorous training and testing to maintain their exceptional skills required to provide lifesaving services in this unpredictable and dangerous environment.

The Marine Rescue personnel maintain a dedicated fleet of rescue apparatus to include a 29' SAFE boat, an 18' Rigid Hull Inflatable Boat, six personal watercraft, two -12' flat bottom flood water response boats, and three all-terrain Medical Emergency Response Vehicles.





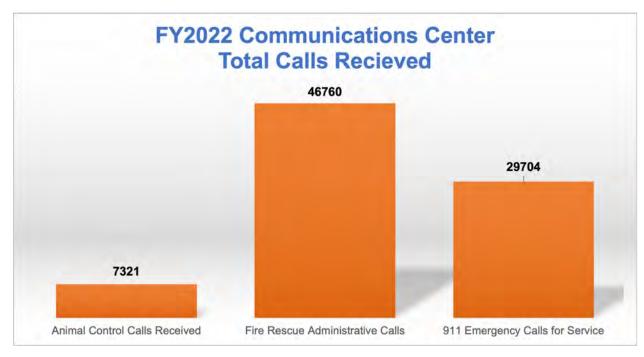




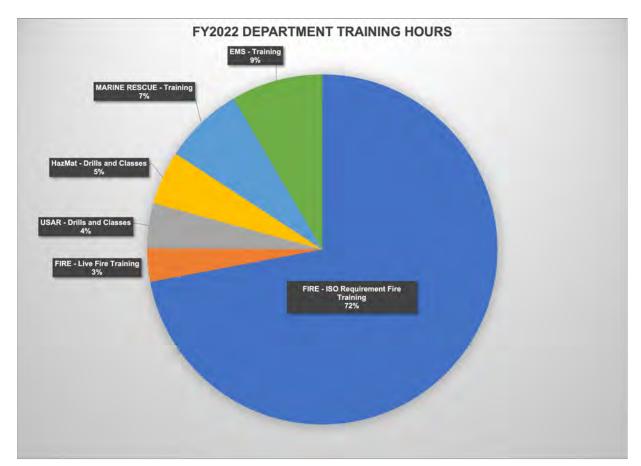
Calls for Service increased by 6.7% over 2021

The St. Johns County Communications Center strives to ensure that all emergency and nonemergency calls are answered and dispatched in a timely and efficient manner. All emergency and non-emergency incidents are handled with the highest degree of professionalism, compassion and respect.

St. Johns County Public Safety Communications Officers use state-of-the art equipment, participate in ongoing training, and are dedicated to providing the best possible service to the residents and visitors of St. Johns County.



St. Johns County Fire Rescue is highly focused on equipping all firefighters with the most up to date training in areas of Fire training, Special Operations, Marine Rescue and EMS. In addition to this world-class training, St. Johns County Fire Rescue is also dedicated to providing the highest level of service to the community.









Training



# Administrative Services Section – Recap and 2022 Accomplishments

2022 was a big year for the Administrative Services section. Significant emphasis during this past year was placed on evaluation of fire station facilities and equipment and streamlining of the budget and purchasing process. A significant effort on behalf of Chief Robert McQuaig was undertaken to update as much equipment as possible and bring the majority of minor station projects underway to completion. As you can imagine with continued supply chain delays the Admin Services team was met with challenges along the way, but remained committed to meeting these objectives and working alongside the Operations team to improve the daily operations of fire rescue and make all of our jobs easier.

At some point we all entered this job with a goal to serve, and from the Admin Services perspective, our job is to serve the department by providing the resources and equipment required to complete your mission of protecting the community. With each request that is completed and/or funded we hope that the end outcome is a citizen or visitor receiving positive emergency care or service by our department.

Thank you all for your support in 2022, and we look forward to an even better 2023. Our goal is to serve YOU, please let us know how we can do this better or more efficiently going forward.

# Below is a breakdown of a few major projects completed by the Administrative Services Team in 2022.

- Managed the design and bid process for Fire Station 11
- Implemented in coordination with Operations the PSTRAX equipment and inventory management system.
- Developed and Managed all Fire Rescue Budgets
- Supported and completed all fire rescue purchasing, contracting and procurement requests.
- Developed an efficient and needs based budget for fire rescue budget funds including –
   Fire, EMS, Marine Rescue, Communications and Radio budgets.
- Wrote and managed multiple grants on behalf of the Department including SAFER, AFG, FireHouse, State HAZMAT and EMS.
- Managed and oversaw routine and long term department facilities maintenance needs in accordance with current and/or new national standards for firefighter safety.
- Managed and oversaw fire apparatus and general fleet purchasing, design and maintenance in an effort to keep reliable apparatus/vehicles on the road to meet an increasing service demand despite an aging fleet with significant maintenance needs.
- Completed purchase and outfitting for multiple fire rescue apparatus including Rehab15, Squad 17, Rescue 4 and Rescue 1.
- Managed multiple fire rescue social media sites as well as fielded media requests and information from citizens to promote the fire rescue department.

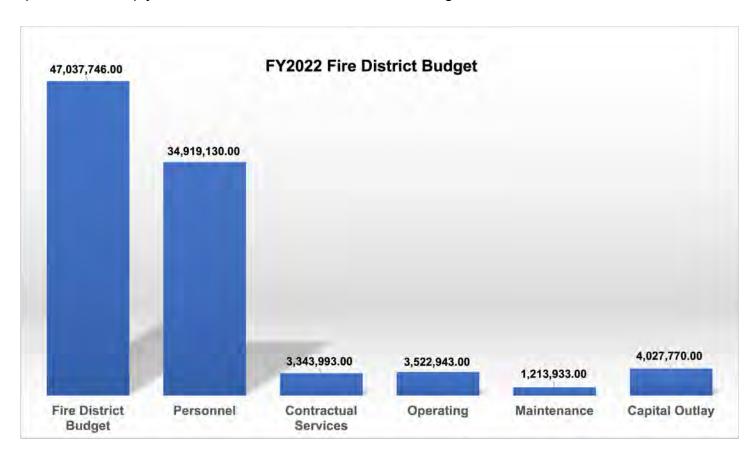
# **Finance**



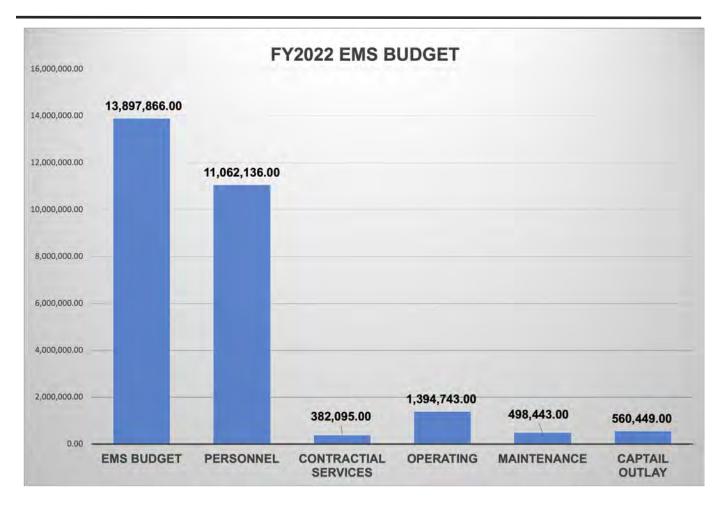
The Finance/Support Section's primary mission is to provide the necessary support to Fire Rescue Operations so that they may respond to community needs fully prepared and equipped. This section places a large emphasis on personnel safety and fiscal responsibility, and it's reinforced in that personnel average around 84% of Fire Rescue's total budgets.

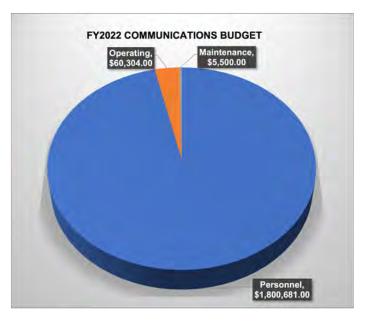
The section is also responsible for budgeting, forecasting, auditing, purchasing, and inventory control. It is also tasked with providing support services to Fire Rescue Operations in the form of administrative assistance, personnel and payroll management, records administration, and specialized services.

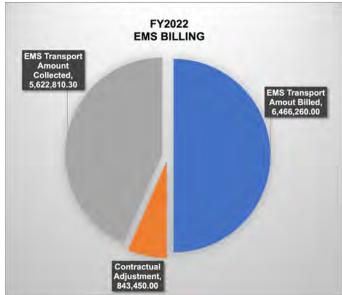
This section also provides support to Fire Rescue Operations through the utilization of grant programs, special revenue funds, and capital projects. Additionally, this section identifies funding, develops financial strategies, tracks and reports expenditures, and ensures that all financial processes comply with local, state, and federal laws and regulations..



### ST. JOHNS COUNTY FIRE RESCUE

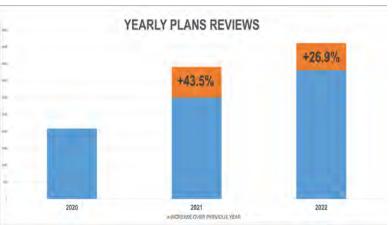










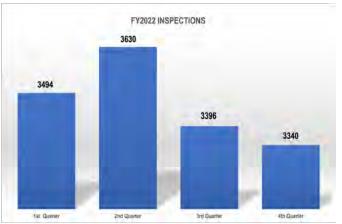


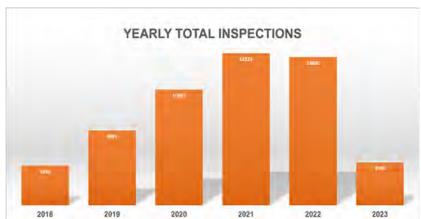
The Fire Marshals office is responsible for interpreting and enforcing the Florida Fire Prevention Code as mandated by Florida Statute 633 and Florida Administrative Code 69A.

The Fire Marshals office also helps owners/managers comply with the Florida Fire Prevention Code. Fire Prevention personnel also explain the enforcement process, including conducting fire safety inspections of new and existing commercial occupancies, licensed facilities such as daycares and nursing homes, and conducting code compliance reviews of development applications and construction plans. They are also part of the review process for all building permits related to construction/demolition activities on commercial structures in the unincorporated areas of St. Johns County and the City of St. Augustine Beach.

Fire Prevention also identifies and maps all fire hydrants and provides information to the Insurance Services Organization (ISO) to evaluate the County's ISO rating. In addition, they provide homeowners and insurance companies information regarding the community's closest fire station and hydrants.

The Fire Marshal's Office Investigators work with fire rescue units, fire prevention personnel, law enforcement, and other governmental agencies to prevent injuries and property damage due to fires and reduce the crime of arson in our community.







# 2nd Alarmers Association Tactical Support

The 2nd Alarmers Association of St. Johns County provides assistance to St. Johns County Fire Rescue (SJCFR) firefighters. Volunteers from the 2nd Alarmers have assisted SJCFR at major residential fires and events at locations spanning the entire county.

SJCFR personnel train volunteers to operate a rehab trailer, which is most often utilized at major fire or long term response events. The rehab trailer contains additional air bottles and equipment to refill the depleted air bottles of firefighters. The trailer also contains an ice chest with bottled water. As firefighters rotate out of a fire, trained 2nd Alarmers assist them in exchanging their empty air bottle for a full one, provide water for rehydration, and refill the empty air bottles for future use. The 2nd Alarmers take pride in operating the rehab trailer at SJCFR training exercises for the 17 fire stations in St. Johns County. The 2nd Alarmers have also provided assistance at THE PLAYERS golf tournament, Beach Blast, community fire prevention, and Hands Only CPR training.

The organization has grown to approximately 30 volunteers and is a registered 501c3 non-profit. The organization started with former firefighters, but has grown to include retired and working members from all walks of life. The activities of the 2nd Alarmers are varied and expanding.

Those interested in joining this organization are sure to find something of interest in an area they are passionate about. Volunteers must be at least 21 years of age to join. For more information, contact the 2nd Alarmers Association of St. Johns County at 2ndalarmers@gmail.com.





SJCFR is an American Heart Association Training Center and offers Fire Prevention Programs and Fire Extinguisher Training classes. These training programs have a big impact on its community.

# 2022 COMMUNITY EDUCATION TRAINING NUMBERS

# AMERICAN HEART ASSOCIATION TRAINING CENTER

Number of Classes Taught	1,974
Combined Number of Students Taught	9,116
High School Hands Only CPR 11th Graders	3,860
High School Hands Only CPR 9th Graders	4,430



# 2022 COMMUNITY EDUCATION TRAINING NUMBERS

### COMMUNITY PUBLIC EDUCATION

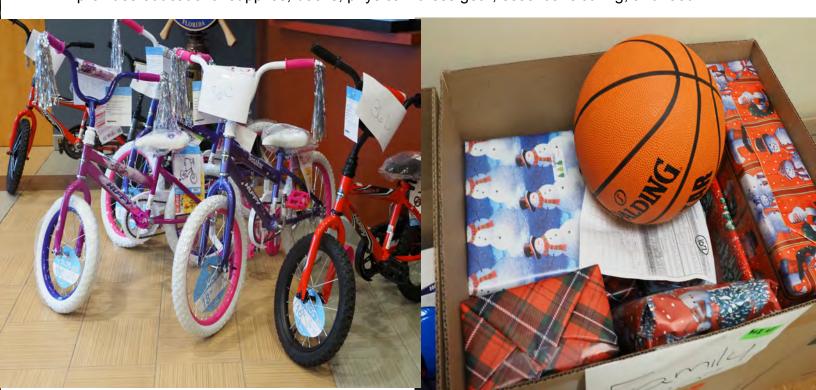
Fire Extinguisher Training  Number of Classes	1,974
Number of Students Taught	9,116
Community Public Education Events  Number of Events	3,860
Number of Event Attendees	4,430
Fire Prevention Month Events  Number of Events	15
Number of Event Attendees	8,500



Firefighters for Families, with the help of donations from our community, has made Christmas a little easier for St. Johns County families for over a decade.

In 2022, 301 local area families, including 733 children, had an amazing Christmas because of the efforts of all the volunteers with Firefighters for Families. The organization receives donations of toys, food, and gift cards to help make sure that Christmas is special for every family.

For those who don't know about Firefighters for Families, Firefighters for Families is a 501(c)(3) that supports families in need who reside in St. Johns County, Florida. Firefighters for Families provides educational supplies, books, physical fitness gear, essential clothing, and food.





St. Johns County Fire Rescue hosted a Fire Cadet Open House Event in January 2022 to announce the start of the Fire Cadet Post #343. This event was a great opportunity for parents and teens to learn about what the program had to offer.

The SJCFR Fire Cadet program is where young men and women between the ages of 14-20 have the opportunity to learn about firefighting and the fire service as a future career. Cadets receive hands-on fire skills training, including CPR and first aid, and work closely with firefighter mentors. The program will also allow young people to take responsibility, solve problems, work as a team, build leadership skills, and gain confidence while helping others.

SJCFR Fire Cadets attended meetings and participated in parades and community clean-up events. They also participated in their first team competition. Cadets participated in the 2022 First Annual Summer Gator Games hosted by the Florida Fire Chiefs Association in Gainesville, Florida. The cadets hard work and commitment showed as they placed 2nd in the Mass Causality Incident (MCI) drill against 20+ other teams from throughout Florida.

The department is excited to provide this program to the teens of St. Johns County, and we can't wait to see

the positive impact it'll have on their lives.



Fire Cadets Post #343



St. Johns County Fire Rescue's (SJCFR) Therapy K9 program began in December 2021 and throughout 2022, K9 Garrett made his way into everyone's hearts.

**SJCFR Therapy K9 Program** 

The Therapy K9 program was many months in the making, with the support of the St. Johns County Board of County Commissioners, and Fire Rescue Administration became a reality. SJCFR partnered with K9's for Warriors and St. Johns County Animal Control to place K9 Garrett in service with the department. K9 Garrett is available for deployment to provide additional support during CISM debriefs, daily interaction in station life, deploy to stations after difficult calls, and be available for rehab areas during significant incidents.

In our job as First Responders, we receive wounds in the form of PTSD from years of exposure to traumatic events. Through this program, K9 Garrett will be able to provide mental health support to our personnel. Combining this program with our existing Peer Counseling and EAP will afford us another line of defense and a way to help heal the scars from years of service to the community.





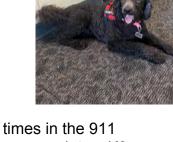
# K9 Mia and K9 Shea

# SJCFR Therapy K9 Program

Due to the success of K9 Garrett, SJCFR Command expanded the program by introducing K9 Mia and K9 Shea.

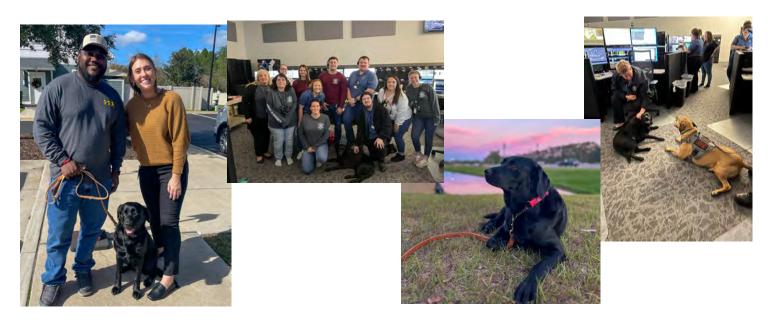
K9 Mia is assigned to the Administration building with her handler, Chief Joel Sneed. Since her arrival, she has become a welcome addition to the building and everyone has enjoyed getting to know her.





K9 Shea has taken on the role of comforting the staff during stressful times in the 911 Communications Center, by providing emotional support that everyone appreciates. K9 Shea's handler is Communications Supervisor Wayne Walker.

All three of our amazing K9s have already made a remarkable impact on the organization. We look forward to all the great things they will accomplish.



# **Promotions**

Romaine, Joshua	03.06.2022
Matthews, Shawn	03.06.2022
Wilson, Brandon	06.26.2022
Petty, Wesley	06.26.2022
Carlos, Sean	06.26.2022
Williams, Bradley	06.26.2022
Edwards, Derek	06.26.2022
Stanton, Steven	06.26.2022
Johns, Michael	06.26.2022
Bilardello, Andrew	06.26.2022
Millican, Thomas	06.26.2022
Greco, Timothy	06.26.2022
Jones, Spencer	06.26.2022
Matthews, Cory	06.26.2022
Flack, Jason	06.26.2022
Brown, Nicholas	06.26.2022
Parrish, Zachary	06.26.2022
Crawford, Thomas	06.26.2022
Tyler, Thomas	07.24.2022
Thomas, Jonathan	07.24.2022
Mathews, Patrick	08.21.2022
Morales, Jay	10.02.2022

# Firefighter to Engineer Engineer to Lieutenant

Brannen, Joshua	03.06.2022
Naughton, Patrick	03.06.2022
Lee, Tyler	03.06.2022
Butler, Jenny	03.06.2022
LaHatte, Michael	03.06.2022
Hart, John	03.06.2022
Deyo,Robert	03.06.2022
Duncan, Chad	05.29.2022
Oleszczuk, Talon	07.24.2022
Cardiff, Richard	07.24.2022
Jobo, Christopher	10.02.2022
Aschoff, Brian	10.30.2022

# **Lieutenant to Captain**

Stringer, Christopher	02.20.2022
Haley, Daniel	04.03.2022
Burrell, Jason	10.30.2022

# **Captain to Battalion Chief**

Barr, Matt 10.30.2022

# **Battalion Chief to Deputy Chief**

Hellstrom, Eric 12.09.2022

# **Comm Officer to Communications Supervisor**

Walker, Wayne 03.20.2022

# In Memory





Engineer Garrett A. Opper EOW 04/27/2022





Firefighter Matthew "Matt" Martin EOW 08/21/2022





Engineer Brandon F. Estes EOW 10/02/2022

**Remembering Our Fallen Brothers** 



St. Johns County Fire Rescue Administration 3657 Gaines Road St. Augustine, FL 32084 (904) 209-1700