2023

Annual Drinking Water Quality Report St. Johns County Utilities Sawgrass Grid

We're pleased to present to you this year's Annual Water Quality Report. This report is designed to inform you about the quality water and services we deliver to you every day. Our constant goal is to provide you with a safe and dependable supply of drinking water. We want you to understand the efforts we make to continually improve the water treatment process and protect our water resources. We are committed to ensuring the quality of your water.

Our water source is ground water from six wells that draw from the Floridan Aquifer. Due to the excellent quality of the source water, the only treatment processes are aeration for odor control, a polyphosphate blend for corrosion control, and chlorination to ensure disinfection.

In 2023, the Department of Environmental Protection performed a Source Water Assessment on our system. The assessment was conducted to provide information about any potential sources of contamination in the vicinity of our wells. There is one potential source of contamination identified for this system and it has a low susceptibility level. The assessment results are available on the FDEP Source Water Assessment and Protection Program website at https://prodapps.dep.state.fl.us/swapp/.

If you have any questions about this report or concerning your water utility, please contact **Robert Kirby** at 904-495-5801. We encourage our valued customers to be informed about the water utility. If you want to learn more, please attend any of our regularly scheduled meetings; please contact us for dates and times. St. Johns County Utilities Sawgrass Grid routinely monitors for contaminants in your drinking water according to Federal and State laws, rules and regulations.

Except where indicated otherwise, this report is based upon the results of our monitoring for the period of January 1 to December 31, 2023. Data obtained before January 1, 2023 and presented in this report are from the most recent testing done in accordance with the laws, rules and regulations.

In the table below, you may find unfamiliar terms and abbreviations. To help you better understand these terms we've provided the following definitions:

Maximum Contaminant Level Goal (MCLG): The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

Maximum Contaminant Level (MCL): The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

Action Level (AL): The concentration of a contaminant which, if exceeded, triggers treatment or other requirements that a water system must follow.

Maximum residual disinfectant level goal (MRDLG): The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

Maximum residual disinfectant level (MRDL): The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

NA: Not Applicable

"ND" means not detected and indicates that the substance was not found by laboratory analysis.

Parts per million (ppm) or Milligrams per liter (mg/1): one part by weight of analyte to 1 million parts by weight of the water sample.

Parts per billion (ppb) or Micrograms per liter ($\mu g/1$): one part by weight of analyte to 1 billion parts by weight of the water sample.

Picocurie per liter (pCi/L): measure of the radioactivity in water.

Treatment Technique (TT): A required process intended to reduce the level of a contaminant in drinking water.

Due to the hardness of water in Northeastern Florida, many people choose to have a water softener or other device to provide additional water treatment for aesthetic reasons. The following water quality data may be helpful for your information:

Test Results Table

Results in the Level Detected column for radioactive contaminants, inorganic contaminants, synthetic organic contaminants including pesticides and herbicides, and volatile organic contaminants are the highest average at any of the sampling points or the highest detected level at any sampling point, depending on the sampling frequency.

Contaminant and Unit of Measurement	Dates of sampling (mo./yr.)	MCL Violation Y/N	Level Detected	Range of Results	MCLG	MCL	Likely Source of Contamination		
Radiological Contaminants									
Gross Alpha (pCi/L)	5/2023	N	1.8	ND – 1.8	0	15	Erosion of natural deposits		
Inorganic Contaminants									
Barium (ppm)	5/2023	N	0.023	0.021 - 0.023	2	2	Discharge of drilling wastes; discharge from metal refineries; erosion of natural deposits		
Fluoride (ppm)	5/2023	N	0.84	0.68 - 0.84	4	4.0	Erosion of natural deposits; discharge from fertilizer and aluminum factories. Water additive which promotes strong teeth when at optimum levels between 0.7 and 1.2 ppm		
*Nitrate (as Nitrogen) (ppm	1/2023	N	.0287	ND0287	10	10	Runoff from fertilizer use; leaching from septic tanks, sewage; erosion of natural deposits		
Sodium (ppm)	5/2023	N	25	21-25	N/A	160	Salt water intrusion, leaching from soil		

Stage 1 Disinfectant & Stage 2 Disinfection By-Product (D/DBP) Parameters

For the following parameters monitored under Stage 1 D/DBP regulations, the level detected is the annual average of the quarterly averages: Chlorine, Haloacetic Acids, and/or TTHM. Range of Results is the range of results (lowest to highest) at the individual sampling sites.

Contaminant and Unit of Measurement	Dates of sampling (mo./yr.)	MCL Violation Y/N	Level Detected	Range of Results	MCLG or MRDLG	MCL or MRDL	Likely Source of Contamination
Chlorine (ppm)	Monthly	N	1.5	1.1-2.0	MRDLG = 4	MRDL = 4.0	Water additive used to control microbes
Haloacetic Acids (five) (HAA5) (ppb)	2, 5, 8 & 11/2023	N	21.60	8.33 – 32.33	N/A	MCL = 60	By-product of drinking water disinfection
TTHM [Total trihalomethanes] (ppb)	2, 5, 8 & 11/2023	N	42.99	17 – 60.09	N/A	MCL = 80	By-product of drinking water disinfection

Contaminant and Unit of Measurement	Dates of sampling (mo./yr.)	AL Violation Y/N	90th Percentile Result	No. of sampling sites exceeding the AL	MCLG	AL (Action Level)	Likely Source of Contamination	
Lead and Copper (Tap Water)								
Copper (tap water) (ppm)	9/2021	N	0.19	0 of 35	1.3	1.3	Corrosion of household plumbing systems; erosion of natural deposits; leaching from wood preservatives	
Lead (tap water) (ppb)	9/2021	N	ND	0 of 35	0	15	Corrosion of household plumbing systems; erosion of natural deposits	

Unregulated Contaminants

Contaminant and Unit of Measurement	Dates of sampling (mo/yr)	Level Detected (average)	Range	Likely Source of Contamination
PFBA (ppb)	7/2023	0.0085	0.0085	Textile coatings, paper products, food wrappers, cosmetic and personal care products, non-stick cookware and fire-fighting foams.
PFHpA (ppb)	7/2023	0.0064	0.0064	Textile coatings, paper products, food wrappers, cosmetic and personal care products, non-stick cookware and fire-fighting foams.
PFHxA (ppb)	7/2023	0.0067	0.0067	Textile coatings, paper products, food wrappers, cosmetic and personal care products, non-stick cookware and fire-fighting foams.
PFPeA (ppb)	7/2023	0.0083	0.0083	Textile coatings, paper products, food wrappers, cosmetic and personal care products, non-stick cookware and fire-fighting foams.

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at http://www.epa.gov/safewater/lead.

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity.

Contaminants that may be present in source water include:

- (A) Microbial contaminants, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.
- (B) Inorganic contaminants, such as salts and metals, which can be naturally-occurring or result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming.
- (C) Pesticides and herbicides, which may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses.
- (D) Organic chemical contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban stormwater runoff, and septic systems.

(E) Radioactive contaminants, which can be naturally occurring or be the result of oil and gas production and mining activities.

In order to ensure that tap water is safe to drink, the EPA prescribes regulations, which limit the amount of certain contaminants in water provided by public water systems. The Food and Drug Administration (FDA) regulations establish limits for contaminants in bottled water, which must provide the same protection for public health.

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that the water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's Safe Drinking Water Hotline at 1-800-426-4791.

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by Cryptosporidium and other microbiological contaminants are available from the Safe Drinking Water Hotline (800-426-4791).

We at St. Johns County Utility work around the clock to provide top quality water to every tap. We ask that all our customers help us protect our water sources, which are the heart of our community, our way of life and our children's future.

In our continuing efforts to maintain a safe and dependable water supply, it may be necessary to make improvements in your water system. The costs of these improvements may be reflected in the rate structure. Rate adjustments may be necessary in order to address these improvements.

Thank you for allowing us to continue providing your family with clean, quality water this year. In order to maintain a safe and dependable water supply, we sometimes need to make improvements that will benefit all of our customers. These improvements are sometimes reflected as rate structure adjustments. Thank you for understanding.