

How to Use Your Vision Plan

When you call Humana to verify your benefits, or when your doctor calls Humana to verify your benefits, make sure to follow the below steps to ensure the best service.



Step 1: Call the Customer service number on the ID card: **877-398-2980**.

Step 2: Always tell the representative that you have Humana Insight coverage, not EyeMed.

Step 3: Give the group number as it is listed on the ID card (1014572). This will always be a 7-digit number.

Step 4: Give the member ID as it is listed on the ID card (or you can provide your SSN). The Member ID is the first 9 digits on the ID card.

Please note: If calling about a dependent, follow the above steps. All dependents will be listed under the subscriber's ID listed on the ID Card.



Humana Vision | 877-398-2980 | www.humana.com