



RE: Ponte Vedra Intercoastal Customers - Change of Billing Cycle Date

Dear Customer:

Due to County growth and changes in operations, the St. Johns County Utility Department must make a change to your billing cycle. Beginning in April 2024, your billing cycle will **temporarily** change from the nineteenth (19th) of each month to the twelfth (12th) of each month. Then in May 2024, your billing cycle will **permanently** change to the fifth (5th) of each month. The two-phase transitional change over the course of two (2) months will minimize the impact to your bill because the number of days in the transitional billing cycle will decrease from the normal 30/31 days to 25 days for both April and May. The meter reading for the April bill will be for the period of March 18th – April 12th while the meter reading for the May bill will be for the period of April 13th to May 5th. Beginning in June and going forward, your billing cycle will fluctuate between 30 and 31 days.

Should you have any questions regarding this change, please contact us at 904-209-2700, Option 4.

Thank you.

Customer Service Department

Utilities

1205 State Road 16, St. Augustine, FL 32084

904.209.2700 | sjcfl.us