



RE: Ponte Vedra South Customers - Change of Billing Cycle Date

Dear Customer:

Due to County growth and changes in operations, the St. Johns County Utility Department must make a change to your billing cycle. Beginning in April 2024, your billing cycle will change from the twelfth (12th) of each month to the fifth (5th) of each month. The initial change in billing dates occurring in April will minimize the impact to your bill because the number of days in the transitional billing cycle will decrease from the normal 30/31 days to 25 days. The meter reading for the April bill will be for the period of March 12<sup>th</sup> – April 5<sup>th</sup>. Beginning in May and going forward, your billing cycle will fluctuate between 30 and 31 days.

Should you have any questions regarding this change, please contact us at 904-209-2700, Option 4.

Thank you.

Customer Service Department

**Utilities**

1205 State Road 16, St. Augustine, FL 32084

904.209.2700 | [sjcfl.us](http://sjcfl.us)