Mobile Iron User Portal

User Portal Quick Reference Guide

The guide covers how to use the Mobile Iron User Portal available to all mobile device users at Saint John's County BoCC to locate and manage your device.

USING MOBILE IRON USER PORTAL

Once a mobile device is registered in Mobile Iron the user portal becomes available to you. The User Portal is a method by which you can locate and manage your device.

LOCATING A MOBILE DEVICE

If your device is lost or cannot be found the following steps can be taken to locate the device.

1. Go to the Mobile Iron User Portal by browsing to the following link: https://mobilec.sjcfl.us/mifs/user/login.jsp

MobileIron seamlessly secures your device and provides easy access to your email, applications and content.		Mobile Iron	
	Instant Access Receive instant access to your corporate email, calendar and contacts.	Username Password	
	Apps Utilize your favorite corporate apps whenever and wherever you want.	SIGN IN WITH PASSWORD	
	Secure Content		
A	Easily access corporate documents, presentations and more.		

- 2. Log into the portal using your domain login credentials.
- 3. Once logged in you will see your device in the window
- 4. Select the locate button below the device

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iPad, 4	th gen			
<u></u>	Active 10 d 5h ago	Version Carrier IMEI	IOS 9.3 Verizon 99 000307 385286 1	
<u> </u>	(000) 000-0000	Registration Date	2015-01-16 03:36:38 PM EST	
Cocate				

5. After clicking locate, a map window will open and guide you to the last known location of the device. If the device is currently on and connected you should have an accurate view of the location of the device.



6. If you are unable to locate the device contact MIS @ (904) 827-6850 immediately.