# ST. JOHNS COUNTY TOURIST DEVELOPMENT COUNCIL MEETING APRIL 15, 2024 1:30 PM COUNTY AUDITORIUM

- 1. CALL TO ORDER Gayle Phillips, Chairwoman
- 2. PLEDGE OF ALLEGIANCE
- 3. ROLL CALL
- 4. APPROVAL OF AGENDA (Action Required)
- 5. APPROVAL OF MINUTES (Action Required) page 2
  - Regular Meeting Minutes March 18, 2024
- 6. PUBLIC COMMENT 3 minutes, not related to agenda items
- 7. RECOMMENDATION FROM TDT FUNDING REQUEST CONSIDERATION WORKING GROUP page 7
- 8. MONTHLY REPORTS PROVIDED IN PACKETS page 8
- 9. MEMBER COMMENTS
- 10. NEXT MEETING DATE
- 11. ADJOURN

### TDC Regular Meeting – April 15, 2024

Agenda Item 5 – Approval of Minutes (Action Required)

- Regular Meeting March 18, 2024
- Public Comment



### Minutes of Meeting Tourist Development Council St. Johns County, Florida

County Administration Building 500 San Sebastian View St. Augustine, Florida 32084 March 18, 2024 - 1:30 p.m.

### 1. CALL TO ORDER

Phillips called the meeting to order at 1:33 p.m.

Present: Regina G. Phillips, Chair

Irving Kass, Vice Chair

Sarah Arnold, BCC Representative

Nancy Sikes-Kline, Mayor, City of St. Augustine Representative Dylan Rumrell, Mayor, St. Augustine Beach City Commission, Seat 2

Michael Wicks, District 4 Charles Cox, District 5 Troy Blevins, District 5 Michael Gordon, District 4

Staff Present: Tera Meeks, Tourism and Cultural Development Director

Dena Masters, Tourist Development Council Administrative Coordinator

Jalisa Ferguson, Assistant County Attorney

Artricia K. Allen, Deputy Clerk

### 2. PLEDGE OF ALLEGIANCE

Phillips led the Pledge of Allegiance.

### 3. ROLL CALL

Masters called the roll. Council members Godon, Phillips, Arnold, Sikes-Kline, Rumrell, Kass, Wicks, Cox, and Blevins were present.

#### 4. APPROVAL OF AGENDA

Meeks stated that the applicant had requested that Regular Agenda Item 8 be pulled from the agenda and continued to a future Tourist Development Council meeting.

Motion by Sikes-Kline, seconded by Rumrell, carried 9/0, to approve the Agenda, as amended.

Yea: Sikes-Kline, Rumrell, Phillips, Kass, Gordon, Arnold, Wicks, Cox, Blevins.

Nay: None

#### 5. APPROVAL OF MINUTES

Motion by Rumrell, seconded by Arnold, carried 9/0, to approve the minutes for the February 5, 2024, meeting, as submitted.

Yea: Rumrell, Arnold, Phillips, Kass, Gordon, Wicks, Sikes-Kline, Blevins, Cox

Nay: None

#### 6. PUBLIC COMMENT

Albert Syeles (Exhibit A) provided public comment.

7. TAX COLLECTOR'S PRESENTATION ON THE COLLECTION OF TOURIST DEVELOPMENT TAX

Jennifer Raven, Assistant Tax Collector, presented the details of the request.

Discussion ensued on managing the bed tax, the short-term vacation rental bill, municipality restrictions, and an increase in solid waste collection. Sikes-Kline provided clarification on the short-term vacation rental bill, which had been passed by the house and the senate and awaiting final approval and signature from the governor. Rumrell stated that the City of St. Augustine Beach had an ordinance in place and wouldn't be affected by Senate Bill 20.

8. CITY OF ST AUGUSTINE BEACH FUNDING REQUEST

Regular Agenda Item 8 was pulled.

9. RECOMMENDATION FROM TOURISM MARKETING REQUEST FOR PROPOSAL (RFP) WORKING GROUP INCLUDING DRAFT RFP SCOPE

Meeks presented the details of the RFP working group. She introduced Philip McDaniel and Gabe Pellicer, RFP working group, who provided additional information on the RFP scope recommendation.

Public Comment: There was none.

Discussion ensued on the composition of the ranking committee, project overview concerns, request to increase funding, and the functionality of a digital marketing panel.

Additionally, Jesse Dunn, Director of Office Management and Budget, provided details on the budget categories and the requested budget process.

Council members expressed their positions on the request. Discussion ensued on setting funding limits, evaluating funding options, and if consensus was required on moving the RFP scope

forward, with exceptions noted. McDaniel and Pellicier discussed offering scorecards for success evaluation and formalizing spending recommendations.

Motion by Cox, seconded by Arnold, carried 9/0, to accept the RFP scope with the understanding that the presentation level goes to clean sight scoring, the ranking committee for the RFP is the same as the RFP committee, and to include the dollar amount between \$4 and \$4.5 million.

Yea: Cox, Arnold, Sikes-Kline, Kass, Gordon, Rumrell, Phillips, Wicks, Blevins Nay: None

# 10. POLICY FOR CONSIDERATION OF TOURIST DEVELOPMENT TAX (TDT) FUNDING REQUESTS AND TDT RESERVE FUNDING

Meeks presented the details of the funding request and welcomed Mayor Dylan Rumrell to the Tourist Development Council Board. Discussion ensued on Expedia and booking with third-party platforms, surplus management procedures, surplus dollars, and the Capital Improvement Project (CIP) process for potential projects.

Christina Parrish Stone, St. Johns Cultural Council Executive Director, spoke about the grant programs and the need to support organizations outside the normal process. She also proposed establishing a formal process for categories, for example construction and maintenance, and offered a solution for sculpture projects. In addition, Cox suggested withdrawing funds from each category. Discussion ensued on structuring the Council's approach to incoming requests, new programs, spending down reserve funds, and projects in other counties.

Meeks requested Council consensus on forming a committee, which would include the Tourist Development Council Department; Chritina Parrish Stone, SJC Cultural Council; Susan Phillips, St. Augustine, Ponte Vedra and The Beaches Visitors and Convention Bureau; Parks and Recreation; Office of Management and Budget; and Michael Wicks. Consensus was given. Discussion ensued on the timeline for the committee to provide information. Meeks suggested two meeting date options, with May 20, 2024, allowing the working group sufficient time to provide recommendations to the Council.

Public Comment: There was none.

Motion by Rumrell, seconded by Blevins, carried 9/0, to receive preliminary policy direction by the April 15, 2024, meeting, with a vote at the May 20, 2024, Tourist Development Council meeting.

Yea: Rumrell, Blevins, Arnold, Sikes-Kline, Phillips, Kass, Cox, Gordon, Wicks Nay: None

### 11. MONTHLY REPORTS PROVIDED IN PACKETS

Phillips stated that the monthly reports were provided in the agenda packet.

#### 12. MEMBER COMMENTS

Cox requested that the agenda reflect the page number where the agenda item started.

Arnold welcomed Mayor Dylan Rumrell to the Tourist Development Council.

Blevins requested that the TDC explore assisting the City of St. Augustine with two needs related to bathrooms and street lighting, due to the strain caused by tourism.

Wicks suggested collaborating with the City of St. Augustine and the City of St. Augustine Beach to fund a comprehensive study. Meeks responded by suggesting inclusion in the Fiscal Year 2025 budget process for the Council's consideration.

### 13. NEXT MEETING DATE

Meeks stated that the next meeting was scheduled for April 15, 2024.

#### 14. ADJOURN

With there being no further business to come before the Council, the meeting adjourned at 4:03 p.m.

	Approved
ATTEST: BRANDON J. PATTY,	
CLERK OF THE CIRCUIT COURT &	& COMPTROLLER
By:	

### TDC Regular Meeting - April 15, 2024

Agenda Item #7 - RECOMMENDATION FROM TDT FUNDING REQUEST CONSIDERATION WORKING GROUP

The Working Group recommends:

- 1. Consideration of new/additional annual funding programs potentially for programs including art in public places and/or capital improvements
- Establishment of a scoring matrix to evaluate unsolicited requests and establishment of a
  working group to complete the evaluation of requests prior to inclusion of a request on a TDC
  agenda

With concurrence from the TDC, the group will draft materials for each or either of the above recommendations for further consideration by the TDC at a future meeting.

### TDC Regular Meeting – April 15, 2024

Agenda Item Monthly Reports (Information Only)

### **FY2024 MONTHLY LOTDT DASHBOARD**

Occupancy Month	N	let to TDC	+/- PY		
February	\$	1,994,649	2.4%		
FYTD	\$	8,873,549	5.3%		
% OF BUDGET			41.7%		
% OF FY			37.0%		

**BUDGETED \$** \$ 24,011,790

### ST. JOHNS COUNTY TOURIST DEVELOPMENT TAX FISCAL YEAR 2024

FISCAL TEAR 2024													
OCCUPANCY/REPORTING MONTH		ОСТ	% PY	NOV	% PY	DEC	% PY	JAN	% PY	FEB	% PY	MAR	% PY
GROSS RECEIPTS		\$32,488,036.16	4.3%	\$32,635,663.74	7.9% \$	44,077,420.28	10.8% \$	36,826,503.76	0.6% \$	42,186,914.73	2.5%		
EXEMPT RECEIPTS	·	-\$1,711,195.56	25.5%	-\$944,153.94	-22.3% \$	(1,411,329.88)	2.5% \$	(1,452,798.16)	-13.7% \$	(1,321,518.73)	-2.0%		
TAXABLE RECEIPTS	\$	30,776,840.60	3.4% \$	31,691,509.80	9.2% \$	42,666,090.40	11.1% \$	35,373,705.60	1.2% \$	40,865,396.00	2.6%		
TOTAL TAX COLLECTED	\$	1,538,842.03	3.4% \$	1,584,575.49	9.2% \$	2,133,304.52	11.1% \$	1,768,685.28	1.2% \$	2,043,269.80	2.6%		
ADJUSTMENTS									·				
TOTAL TAX DUE	\$	1,538,842.03	3.4% \$	1,584,575.49	9.2% \$	2,133,304.52	11.1% \$	1,768,685.28	1.2% \$	2,043,269.80	2.6%		
LESS COLLECTION ALLOWANCE		-\$11,256.36		-\$11,199.26	\$	(14,499.07)	\$	(12,862.90)	\$	(15,206.61)			
PLUS PENALTY		\$5,781.01		\$12,597.73	\$	13,103.77	\$	10,835.79	\$	6,913.68			
PLUS INTEREST		\$125.28		\$517.65	\$	374.57	\$	359.99	\$	379.50			
TOTAL AMOUNT REMITTED	\$	1,533,491.96	2.0% \$	1,586,491.61	9.5% \$	2,132,283.79	11.2% \$	1,767,018.16	1.4% \$	2,035,356.37	2.4%		
LESS TAX COLLECTOR & CLERK	\$	(30,669.84)	2.0% \$	(31,729.83)	9.5% \$	(42,645.68)	11.2% \$	(35,340.36)	1.4% \$	(40,707.13)	2.4%		
NET TO TDC	\$	1,502,822.12	2.0% \$	1,554,761.78	9.5% \$	2,089,638.11	11.2% \$	1,731,677.80	1.4% \$	1,994,649.24	2.4%		
			•						•				
		APR	% PY	MAY	% PY	JUNE	% PY	JULY	% PY	AUG	% PY	SEP	% PY

GROSS RECEIPTS
EXEMPT RECEIPTS
TAXABLE RECEIPTS
TOTAL TAX COLLECTED
ADJUSTMENTS
TOTAL TAX DUE
LESS COLLECTION ALLOWANCE
PLUS PENALTY
PLUS INTEREST
TOTAL AMOUNT REMITTED
LESS TAX COLLECTOR & CLERK
NET TO TOC

Budgeted \$ 24,011,790 % of Budget 41.7% % of FY 37.0% \$ 188,214,538.67 \$ (6,840,996.27) \$181,373,542.40 \$9,068,677.12 \$ (65,024.20) \$49,231.98 \$1,756.99 \$9,054,641.89 \$ (181,092.84) \$8,873,549.05

# FY 2024 TOURIST DEVELOPMENT TAX REMITTED BY ACCOMMODATIONS TYPE

July August September

OCC. MNTH	H/M	%	PV+-	Condo	%	PV+-	Apts	%	PV+-
October	\$965,713.21	63.0%	-0.1%	\$174,758.10	11.4%	3.3%	\$290,978.14	19.0%	6.4%
November	\$996,715.32	62.8%	7.2%	\$140,001.45	8.8%	-4.9%	\$324,584.74	20.5%	18.2%
December	\$1,342,883.84	63.0%	6.7%	\$216,882.95	10.2%	9.8%	\$417,240.38	19.6%	29.4%
2024 Janaury	\$971,674.24	55.0%	-0.4%	\$282,359.02	16.0%	4.9%	\$360,583.11	20.4%	10.2%
February	\$1,152,962.35	56.6%	-0.6%	\$338,312.47	16.6%	-1.2%	\$390,867.16	19.2%	17.3%
March									
April									
May									
June									

OCC. MNTH	Camp	%	PV+-	B&B	%	PV+-	TOTAL
October	\$45,875.33	3.0%	-8.3%	\$56,167.18	3.7%	29.0%	\$ 1,533,491.96
November	\$58,556.22	3.7%	20.2%	\$66,633.88	4.2%	37.4%	\$ 1,586,491.61
December	\$51,422.75	2.4%	-2.7%	\$103,853.87	4.9%	20.6%	\$ 2,132,283.79
2024 Janaury	\$81,619.84	4.6%	-16.0%	\$70,781.95	4.0%	-4.3%	\$ 1,767,018.16
February	\$82,319.67	4.0%	-1.9%	\$70,894.72	3.5%	3.4%	\$ 2,035,356.37
March							
April							
May							
June							
July							
August							
September							

#### FY 2024 TOURIST DEVELOPMENT TAX REMITTED BY ZIP CODE

ST. JOHNS COUNTY TOURIST DEVELOPMENT COUNCIL

	Anastasia Island			Ponte \	/edra Beach	St. Augustii	ne/Villano/N. B	ch	Shores/South/207			
	32080	% TTL	+/- PY	32082	% TTL	+/- PY	32084	% TTL	+/- PY	32086	% TTL	+/- PY
Fiscal Year 2	024											
ОСТ	\$458,785.26	29.9%	10.4%	\$346,735.47	22.6%	-3.1%	\$598,594.10	39.0%	2.6%	\$21,514.87	1.4%	13.5%
NOV	\$423,126.90	26.7%	1.4%	\$314,505.09	19.8%	15.5%	\$719,780.00	45.4%	16.3%	\$29,354.81	1.9%	20.5%
DEC	\$628,926.94	29.5%	16.3%	\$272,734.53	12.8%	-9.8%	\$1,071,943.43	50.3%	18.6%	\$23,732.91	1.1%	-24.2%
JAN	\$573,896.91	32.5%	-2.2%	\$300,487.45	17.0%	5.1%	\$738,881.66	41.8%	4.3%	\$40,059.75	2.3%	1.2%
FEB	\$701,438.41	34.5%	-1.5%	\$377,805.70	18.6%	2.6%	\$785,933.94	38.6%	7.4%	\$41,194.76	2.0%	2.6%
MAR												
APR												
MAY												
JUN												
JUL												
AUG												
SEP												
FY YTD	\$ 2,786,174			\$ 1,612,268			\$ 3,915,133			\$ 155,857		

	WG	V + west of I95			Other							
	32092	% TTL	+/- PY	32095	% TTL	+/- PY	92+95	OTHER	% TTL	+/- PY		TOTAL
OCT	\$90,336.88	5.9%	-15.1%	\$11,063.05	0.7%	-24.2%	6.6%	\$6,462.33	0.4%	12.1%	\$	1,533,491.96
NOV	\$81,116.49	5.1%	-13.0%	\$13,675.00	0.9%	-6.8%	6.0%	\$4,933.31	0.3%	-38.4%	\$	1,586,491.60
DEC	\$107,424.60	5.0%	1.7%	\$17,548.50	0.8%	-7.0%	5.9%	\$9,972.88	0.5%	-29.6%	\$	2,132,283.79
JAN	\$86,479.78	4.9%	-13.2%	\$14,326.45	0.8%	-12.3%	5.7%	\$12,886.16	0.7%	121.0%	\$	1,767,018.16
FEB	\$104,764.89	5.1%	-7.0%	\$16,668.54	0.8%	7.6%	6.0%	\$7,550.13	0.4%	-1.6%	\$	2,035,356.37
MAR												
APR												
MAY												
JUN												
JUL												
AUG												
SEP												
FY YTD	\$ 470,123			\$ 73,282				\$ 41,805			\$	9,054,642





### Smith Travel Research

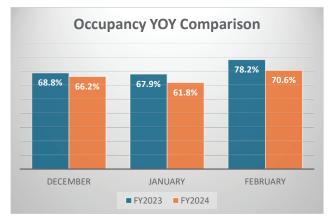
February 2024

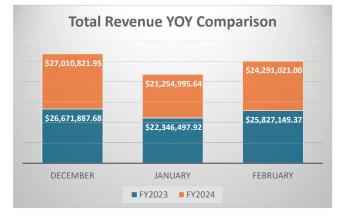
#### Occupancy % February 2024

 February 2024 Occupancy % was at 70.6%, down -9.8% YOY

#### Occupancy % February 2023

• February 2023 increased +8.6% YOY





#### **Revenue February 2024**

• February 2024 revenue decreased -5.9% YOY

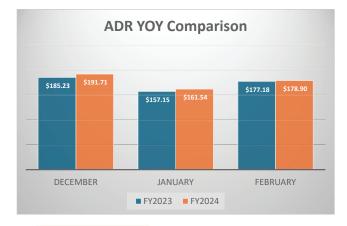
#### Revenue February 2023

• February 2023 revenue increased +16.4% Increase YOY

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### Smith Travel Research

February 2024



#### ADR February 2024

 ADR for February 2024 was slightly up at \$178.90 (+1% YOY)

#### **ADR February 2023**

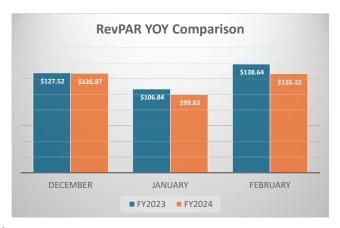
• February 2023 ADR increased +7.2% YOY

#### RevPAR February 2024

RevPAR decreased for February 2024 to \$126.32 (-8.9% YOY)

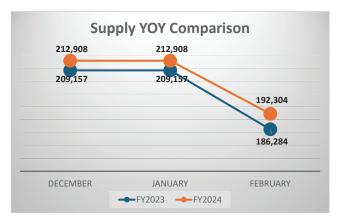
#### **RevPAR February 2023**

• RevPAR increased for February 2023 +16.4% YOY



### Smith Travel Research

February 2024

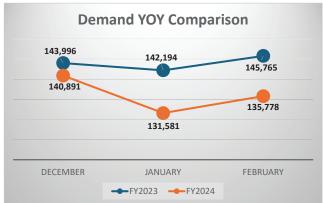


#### **Demand February 2024**

• Demand for February 2024 fell -6.9% YOY

#### **Demand February 2023**

• February 2023 Demand increased +8.6% YOY



### Supply February 2024

February 2024 Supply increased +3.2% YOY

#### **Supply February 2023**

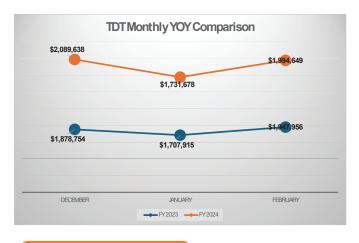
· February 2023 Supply increased slightly

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### February 2024 vs February 2023

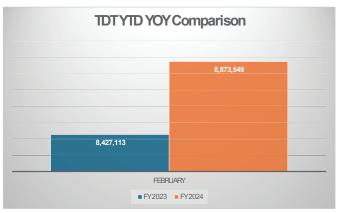
	Occ %		AD	R	_	Pe	rcent C	hange fr	om Febr	uary 202	23
	2024	2023	2024	2023		Occ	ADR	RevPAR	Room Rev	Room Avail	Room Sold
Hillsborough County, FL	81.7	83.2	196.25	192.30		-1.8	2.1	0.2	1.3	1.1	-0.
Nassau County, FL	69.0	71.4	236.09	233.60		-3.5	1.1	-2.4	-2.4	0.0	-3.5
Pinellas County, FL	77.1	83.1	221.35	224.16		-7.2	-1.3	-8.4	-7.6	0.9	-6.4
St Johns County, FL	70.6	78.2	178.90	177.18		-9.8	1.0	-8.9	-5.9	3.2	-6.9
Charleston, SC	67.0	67.1	153.73	154.78		-0.2	-0.7	-0.9	0.2	1.1	0.9
Jacksonville, FL	72.3	76.4	142.62	141.73		-5.3	0.6	-4.7	-3.2	1.6	-3.8
Myrtle Beach, SC	45.1	43.5	82.94	81.69		3.5	1.5	5.1	2.5	-2.5	1.0
Orlando, FL	79.8	82.1	217.56	215.07		-2.7	1.2	-1.6	-0.6	1.1	-1.7
Sarasota, FL	81.2	84.2	254.23	259.39		-3.6	-2.0	-5.5	-6.6	-1.1	-4.7
Savannah, GA	72.2	73.6	138.95	142.89		-1.8	-2.8	-4.5	-4.1	0.4	-1.4
Fort Walton Beach, FL	54.1	59.8	113.86	121.64		-9.6	-6.4	-15.4	-12.7	3.2	-6.7
Daytona Beach, FL	65.8	70.9	183.12	188.67		-7.2	-2.9	-10.0	-8.0	2.1	-5.2
Zip Code 32084+	75.0	81.7	169.15	171.46		-8.2	-1.3	-9.4	-2.8	7.3	-1.5
Zip Code 32080+	68.7	78.1	165.81	164.78		-12.0	0.6	-11.5	-10.9	0.6	-11.5
Zip Code 32092+	69.8	79.9	118.37	121.16		-12.6	-2.3	-14.7	-14.7	-0.1	-12.7
Ponte Veda+	66.7	74.1	298.06	276.64		-9.9	7.7	-2.9	-2.9	0.0	-9.9

# Tourist Development Tax Collections February 2024



**TDT YTD February 2024** 

• YTD TDT Collections increased +5% YOY



**TDT Collections February 2024** 

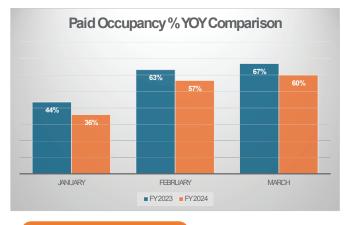
• February 2024 TDT increased +2.4% YOY



Vacation Rental Analytics (Key Data)

### **Vacation Rental Analytics**

March 2024



**Average Booking Window March 2024** 

• Average Booking Window declined -1.4%

**Average Booking Window March 2023** 

• Average Booking Window declined -6% in March 2023



Paid Occupancy % March 2024

 Occupancy continues to trend downward. March 2024 is -10.5% YOY

Paid Occupancy % March 2023

• Paid Occupancy decreased -12% YOY for March 2023

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### Vacation Rental Analytics

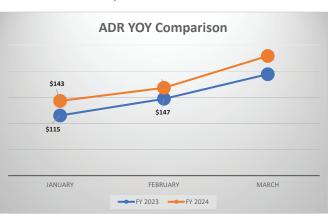
March 2024

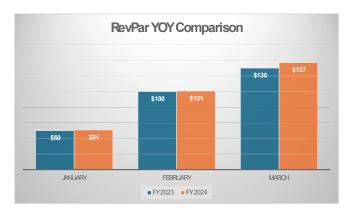
#### ADR March 2024

• ADR continues to increase. March is +18% YOY

#### ADR March 2023

ADR increased by +1% for March 2023





#### **RevPAR March 2024**

 RevPAR continues to increase, up +5.4% for March 2024

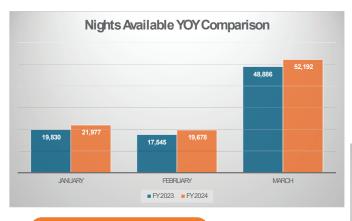
#### RevPAR March 2023

• RevPAR decreased -11% in March 2023

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### Vacation Rental Analytics

March 2024

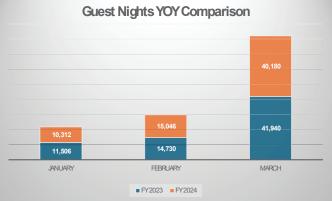


**Guest Nights March 2024** 

• Guest Nights declined -4.2% for March 2024

**Guest Nights March 2023** 

• Guest Nights increased +1% in March 2023



Nights Available March 2024

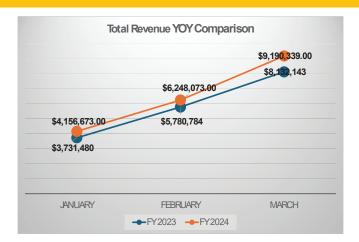
March 2024 Nights Available increased +7% YOY

Nights Available March 2023

Nights Available increased +17% in March 2023

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### Total Revenue YOY Comparison



#### **Total Revenue Monthly March 2024**

 Monthly Total Revenue saw an increase in March 2024 of +13% YOY

**Total Revenue Monthly March 2023** 

• Revenue increased +1% in March 2023



#### **Total Revenue YTD March 2024**

• YTD Total Revenue was up +11% YOY

#### **Total Revenue YTD March 2023**

• YTD Total Revenue up +2% in March 2023

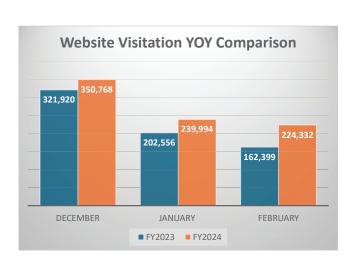


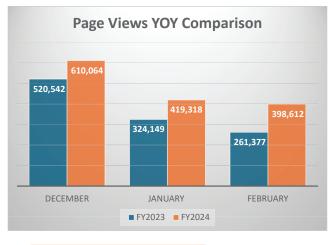
### Website Report

### February 2024

### Website Visitation February 2024

• VCB website visitation increased +38.1% YOY for February 2024





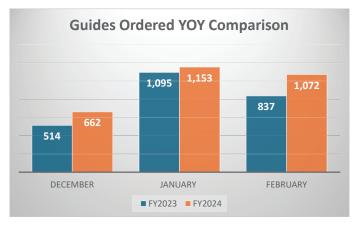
Website Page Views February 2024

Page Views increased +52.5% YOY in February 2024

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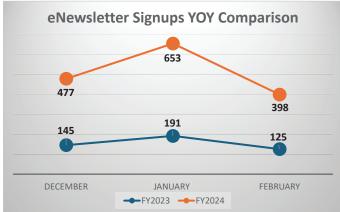
### Website Report

February 2024



#### eNewsletter Signups February 2024

• February 2024 eNewsletter signups increased +218% YOY



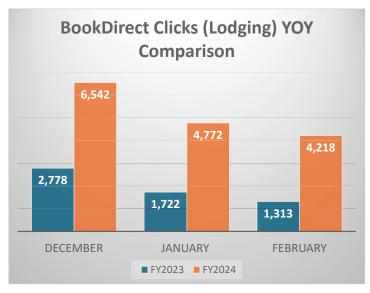
**Guides Ordered February 2024** 

 Guides ordered increased to 1,072 for February 2024 (+28.1% YOY)

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### Website Report

February 2024

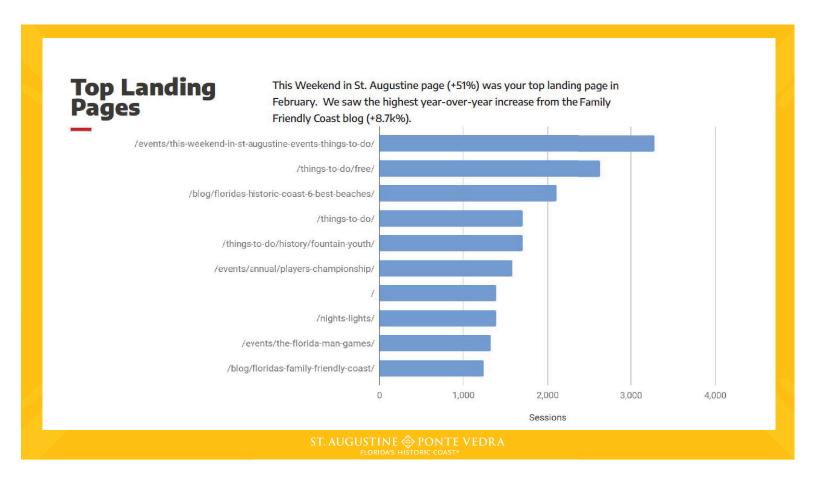


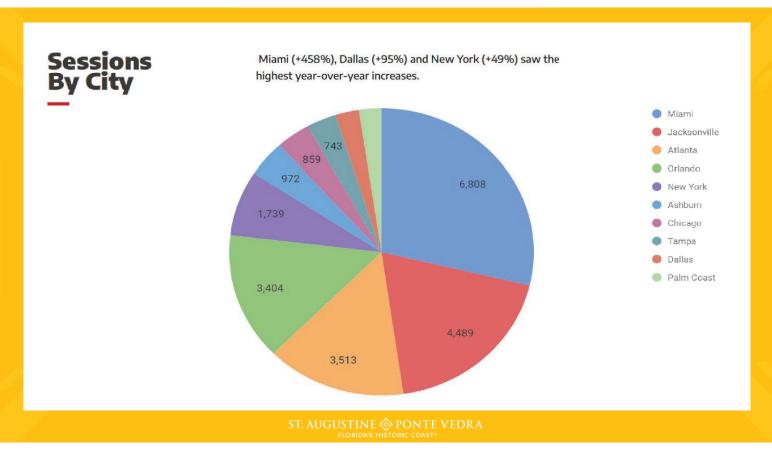
#### **BookDirect Clicks February 2024**

 BookDirect clicks increased for February 2024 to 4,218 clicks (+221% YOY)

#### **BookDirect Clicks February 2023**

 There were a total of 1,313 of BookDirect clicks for February 2023





### Website Metrics – ViajaStAugustine.com

1,206

VISITS TO WEBSITE

1,029

**TOTAL USERS** 

1,006

**VISIT FROM ORGANIC** 

2,759

**PAGE VIEWS** 

00:04:08

**AVERAGE TIME ON SITE** 

**ENGAGED SESSIONS** 

68.66%

**ENGAGEMENT RATE** 

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# Consumer eNewsletter – February 2024

### **Email Performance**

**Opt-in Subscribers** 

27,072

19%

**MESSAGES SENT** 

600 SESSIONS

04:36 AVG. SESSION **DURATION** 

**Other Source Subscribers** 

164,568

78%

MESSAGES SENT

CTOR

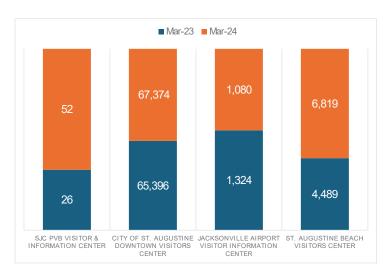
550 SESSIONS

AVG. SESSION **DURATION** 

# Visitor Information Centers Visitation

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### VIC Visitation – March 2024



#### VIC Visitation - March 2024

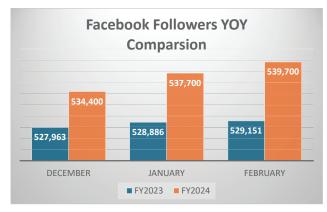
- Visitation increased at the St. Augustine Beach Visitors Center by +52% YOY
- Visitation to the SJC PVB Visitor & Information Center saw twice as many people when compared YOY, increasing 100%
- Visitation to the City of St. Augustine Downtown
   Visitors Center saw visitation increase +3% YOY
- Visitation to the Jacksonville Airport Visitor
   Information Center decreased -18% YOY

# Departmental Reports

### ST. AUGUSTINE PONTE VEDRA

# Social Media

February 2024



### Facebook Followers February 2024

• Facebook followers increased in February 2024 (+2% YOY)

#### Facebook Followers February 2023

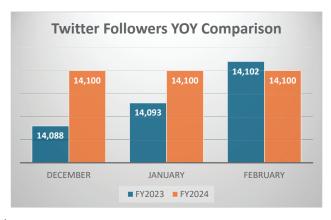
• Facebook followers for February 2023 increased to 529,151

### **Twitter Followers February 2024**

• Twitter followers remained flat for February 2024

#### **Twitter Followers February 2023**

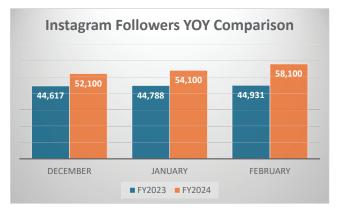
• Twitter Followers increased to 14,102 for February 2023



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### Social Media

February 2024



Instagram Followers February 2024

Instagram grew in February 2024 +20.8% YOY

Instagram Followers February 2023

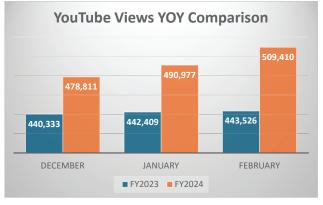
• Instagram Followers increased to 44,788 in February 2023



YouTube views increased in February 2024 +14.9% YOY

#### YouTube Views February 2023

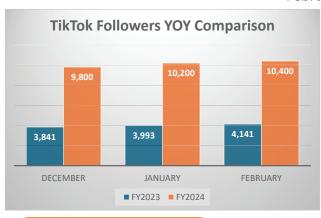
• YouTube had a total of 442,409 views in February 2023



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### Social Media

February 2024



#### TikTok Views February 2024

 TikTok Views increased significantly in February 2024 with 161,800 views (+312% YOY)

#### **TikTok Views February 2023**

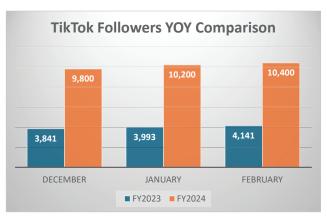
• TikTok had a total of 39,235 views in February 2023

#### TikTok Followers February 2024

 TikTok followers increased to 10,400 in February 2024 (+155.4% YOY)

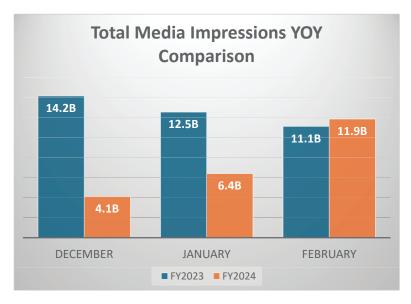
#### TikTok Followers February 2023

• TikTok added 4,141 followers in February 2023



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# Total Media Impressions – February 2024



Media Impressions - February 2024

• Media Impressions increased +7% YOY in February 2024

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### **Top National Stories**

msn.com— Scheffler goes back-to-back in PLAYERS Championship in Sunday thriller at Sawgrass



www.msn.com/en-us/sports/golf/scheffler-goes-back-to-back-in-players-championship-in-sunday-thriller-at-sawgrass/ar-BB1k3vOW

132,453,294 impressions. (204 additional outlets with 651,154,124 additional impressions)

**Southern Living Magazine** – The Best Small Town In Every Southern State 2024

03 Florida: St. Augustine

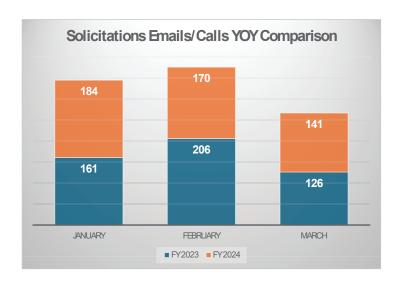


PHOTO: ROBBIE CAPONETTO

www.southernliving.com/small-towns-2024-8430802

(15.8 million impressions; Yahoo 8.3 million impressions)

# Sales Measurement Summary



### **Solicitations YOY Comparison**

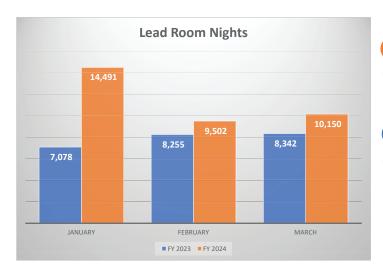
 141 Solicitations were made in March 2024 (+11.9% YOY)

#### **Solicitations March 2023**

 There were a total of 126 solicitations for March 2023

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### Sales Report



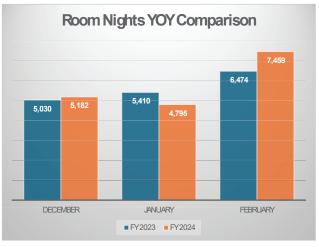
#### **Lead Room Nights March 2024**

 March 2024 increased to 10,150 Lead Room Nights (+21.7% YOY)

### Lead Room Nights March 2023

 There were a total of 8,342 Lead Room Nights in March 2023

### Florida's First Coast of Golf February 2024



Tourist Rounds YOY Comparison

• Tourist Rounds increased +15%

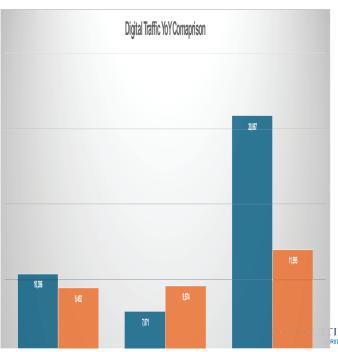


Room Nights YOY Comparison

• Room Nights increased +15%

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### Florida's First Coast Of Golf

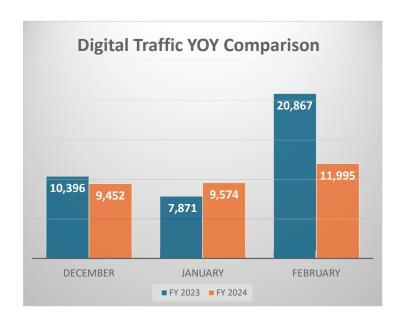


### **Digital Traffic YOY Comparison**

 February saw a -42.5% decrease in Digital Traffic due to a change in digital advertising options available this year (highly successful Clicktivated video campaign from last year was not available this year)



### Florida's First Coast Of Golf



### **Digital Traffic YOY February 2024**

 February saw a -42.5% decrease in Digital Traffic due to a change in digital advertising options available this year (highly successful 2023 Clicktivated video campaign was not available this year)

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### CEO's Comments

- February 2024 <u>Traditional</u> Lodging Stats: Occupancy 70.6% (-9.8%), ADR \$178.90 (+1%), RevPAR \$126.32 (-8.9%), Demand -6.9%, Supply is +3.2%
- March 2024 <u>Vacation Rental</u> Stats: Occupancy +60.0% (-10.5%), ADR \$229 (+18%), RevPAL \$137 (+5.4%), Gross Rev +1%
- February 2024 Website: Continued positive YOY trends with site up +38.1% YOY and significant increase in site visitation from Miami (+458%), Dallas (+95%), and New York (+49%).
- February 2024 Publicity: +7% YOY.
- March 2024 Sales team lead room nights is up +21.7% YOY. Solicitations are up +11.9% YOY.
- In addition to the current "It's About Time" advertising campaign, we are continuing strategic development plan (digital and video) with PMA to promote leisure and select B2B verticals (sports tourism, agri-tourism, weddings, off-the-beaten-path, cultural travel) with the launch continuing in 2Q2024. Weddings digital and video have launched, with sports tourism and agri-tourism launching late this month, followed by cultural travel and off-the-beaten path campaigns. A new Ponte Vedra/luxury campaign is also being created.
- In addition to the current "It's About Time" advertising campaign, in mid-February we launched new attractions focused paid social campaign targeting 500,000 households within a three-hour drive market, outside of SJC. The goal is to offset the current market softness and generate awareness and bookings for our attractions/lodging for short getaways. The results through April 7, 2024 are a reach of 2,041,766; 4,396,805 impressions; .15 CPR; and 4.47% CTR. A similar digital/paid social lodging campaign is being rolled out the week of April 8, 2024.
- · Worked with SJC team to finalize additional documentation required for SJC Florida Black History Museum proposal.





Creative: B2C

### Digita

- In February, Google Paid Search ran and delivered 177,260 impressions from 2/1-2/29/2024
- In February, Tripadvisor's annual campaign continued delivering 499,105 impressions from 2/1-2/29/2024
- Facebook/Instagram continued in February with multiple campaigns launched that delivered 3,762,495 impressions from 2/1-2/29/2024
- In February, YouTube delivered 2,963,399 impressions from 2/1-2/29/2024



### Facebook/Instagram Cont.

Verticals Wedding Facebook Co-op campaign launched in December 2023 and is continuing to be our top performer.



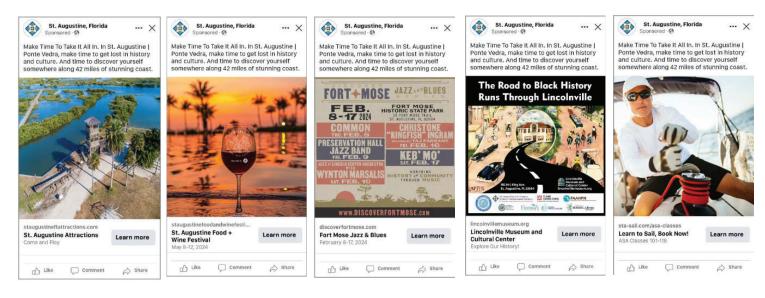






### **African American Co-op Campaign Cont**

The African American co-op campaign launched on 1/4/2024 and has ended on 2/18/2024



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### Fort Mose Jazz and Blues Series Campaign Cont

Fort Mose Jazz and Blues Series campaign launched on 1/8/2024 and ended on 2/11/2024



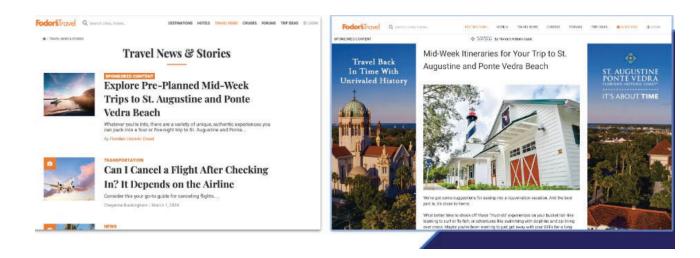






### **Nativo Skins**

Nativo Skins native units campaign launched on 2/29/2024 and delivered 13,084 impressions

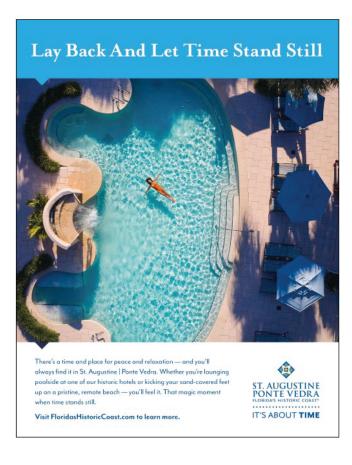


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## Print Creative: B2C

### 2024 VISIT FLORIDA® Official Vacation Guide

- . All right-hand reads opposite editorial
- Estimated circulation 300,000



- . 2024 Wedding Edition
- . Estimated circulation 127,100







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IT'S ABOUT TIME.



### **Onyx Magazine**

- History/African-American History Issue
- Estimated circulation 20,000

### **Dreamscapes Magazine**

- . VISIT FLORIDA Edition
- Estimated circulation 58,100

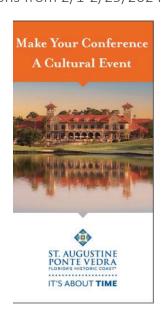




# Digital Creative: B2B

### Digital

In February, programmatic B2B started with our partners, Azerion and LinkedIn and delivered 3,321,142 impressions from 2/1-2/29/2024





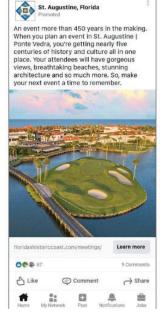
### **LinkedIn Campaign Statics**





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### LinkedIn Campaign Carousel







# Print Creative: B2B

### **FSAE**

- All right hand reads opposite editorial in the Meeting Planner's Guide
- Estimated circulation 1,200



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