



On-Site Service Sessions

*Sign up to meet with your **Florida Blue** representative:*

- Need help registering your FloridaBlue.com account or accessing the Florida Blue mobile app?
- Questions about your benefits and covered services?
- Questions about previously submitted claims?
- Need help locating in-network providers?
- And more!

To meet one-on-one with your Florida Blue Account Manager, Kelley M Thomas, follow the instructions below to sign-up for your individual session. Please note: these sessions are provided for participants enrolled in the health care plan.

Wednesday March 26th: 2pm – 5pm

***St. Johns County BOCC
500 San Sebastian View, St. Augustine, FL 32084
HR Aviles Conference Room***



Schedule your appointment through QR code or the following link: <https://pickatime.com/FloridaBlue-StJohnsCty>

Spaces will be filled on a first come first serve basis.

Be sure to schedule your appointment on March 26th. Once you have been scheduled, you will receive an email confirmation.

If you have specific questions about a recent claim, please bring (or have available) as much information as possible (such as the date of service, providers name, etc.) in order to research the claim details during your visit.
