

Our Mission

The mission of the St. Johns County Department of Social Services is to reduce social and economic dependency by providing a bridge of interim assistance and other available services to qualified individuals and families who are residents of St. Johns County.

St. Johns County Department of Social Services will address those needs by partnering with other service providers to maximize service delivery and insure the most efficient and effective use of resources by eliminating the duplication of services.



Social Services serves as a safety net in St. Johns County, not long term assistance. Helping to bridge the gap between immediate need and long-term solution.

Coverage Guidelines

Qualifying medical services are available for applicants without health insurance coverage. For those with inadequate coverage, the Social Services Department will not supplement or provide assistance for persons who have reached the maximum coverage of their insurance.

SJC Health & Human Services Center

Monday thru Friday 8:00 am – 5:00 pm

200 San Sebastian View, Suite 2300

St. Augustine, FL 32084

(904) 209-6140

Hastings Office

Tuesday, Wednesday and Thursday 10:00 am – 5:00 pm

400 Harris Street, Room 401

Hastings, FL 32145

(904) 209-6156

Victoria Crossing Apartments Resident Center

Tuesday & Thursday 10:30 am – 3:00 pm

1850 State Road 207

St Augustine, FL 32086

OAKS at St John Apartments Resident Center

Wednesday 9:00 am – 12:00 pm

210 Nettles Lane

Ponte Vedra, FL 32081



St. Johns County
Department of
Social Services



St. Johns County
Board of County Commissioners
www.sjcfl.us



I expect to pass through life but once. If therefore, there be any kindness I can show, or any good thing I can do to any fellow being, let me do it now, and not defer or neglect it, as I shall not pass this way again. ~ William Penn

About the Social Services Department

St. Johns County Social Services Department was created in 1978 and administers the County's assistance programs aimed at reducing social and economic dependency by providing assistance with rent, utilities, referrals, Social Security Disability guidance and bus tokens, when funds are available. Eligibility for these services is based upon need to a crisis.

When appropriate, Social Services may cover Specialty Physicians Services, Outpatient Services, Hospital Inpatient and Physician Services required in life threatening and/or critical care situations, whereas neglect of care would possibly lead to other serious issues or complications if deemed eligible and availability of funding.

The right to assistance carries with it definite responsibility for maximum self-support, maximum self-direction, and active participation in plans for rehabilitation and self-sufficiency.

Social Services provides assistance to St. Johns County residents under the umbrella of the Health and Human Services Department.

Services Provided to Eligible Residents

- Referrals to Other Community Agencies
- DCF Access Community Partner
- Rental Assistance due to a financial crisis
- Utility Assistance due to a financial crisis
- Inpatient and Outpatient Services
- Specialty Physician Visits

Clients must follow through with referrals to other agencies.

The Social Services Department provides assistance to St. Johns County individuals and families. The funding for these services is discretionary and may be discontinued or reduced at any time.



Referrals

Social Services staff remain up-to-date with services available within the community and will provide residents with information and assist in navigating through the available community resources. Staff will serve as “navigators” to link clients to other resources or services that may provide direct financial support as available and appropriate.

County Residency

Applicants for all types of service provided through St. Johns County must be physically residing in the County and provide verification of residency. Persons are considered County residents when they establish and maintain a living arrangement, outside of an institution, which they, or someone responsible for them, consider to be their home. The length of time a person physically resides in the County will not be a determining factor provided they don't maintain a residence in another County or State. Students who are away from home attending school will be considered residents of the County in which their parents live if they are claimed as dependents by their parents for Income Tax purposes.

